2012 Survey of UN Depository Libraries

Introduction

The Mission of the UN Depository Libraries Programme is to inform the world's public about the work and the activities of the United Nations through a system of UN depository libraries. These libraries are independent of the UN but provide comprehensive information based on first-rate collections of UN information resources. As of December 2012, there were 364 depository libraries.

The 2012 Biennial Survey of United Nations Depository Libraries was sent to 364 depository libraries. Completion of the biennial survey is a requirement for participating libraries. The survey was launched 10 September 2012 and closed 11 January 2013. Data collection included web-based, e-mail and fax methods.

The United Nations continues to expand online access to its information resources and has reduced print runs. It is expected that, ultimately, hard-copy distribution of documents will cease. The destruction by Hurricane Sandy of print shop and distribution facilities in New York may have accelerated this process.

In support of the UN's policy of a reduction in print costs, the Dag Hammarskjöld Library has strongly encouraged depository libraries to move to electronic access instead of print.

A major focus of the 2012 survey was to determine how this change from print to digital would impact the UN Depository Libraries Programme in developed and developing countries. While promoting a move to online access, the Dag Hammarskjöld Library must also seek to take into account the varying degrees of connectivity, especially in developing and least-developed countries.

An important aspect of the United Nations depository programme is the role that our partner libraries play in outreach and promotion of the use of their UN collections. Therefore the survey also sought information about activities undertaken by depository libraries to publicize their UN information resources and training to upgrade skills in accessing UN information resources.

By the close of the survey **334 of 364 depository libraries had responded, a 92%**

response rate. The low response rates in several regions of the world can largely be attributed to political conflicts. The Depository Library Coordination team thanks all depository libraries for their thoughtful responses.

United Nations Depository Libraries are comprised of different types of libraries such as: university, parliamentary, national, public and research institutions.

Key Findings

I. Based on responses received in the survey, 99% have Internet access. Most regions of the world have good internet access. Some areas in Africa, Latin America, Asia and the Pacific experience connectivity problems.

II. 64% of libraries provided information on outreach activities they undertook such as publicizing their UN information resources and promoting interest on issues of importance to the United Nations. Examples of such activities include briefings, exhibits, seminars, web postings of UN information, training on UN information resources and publishing of brochures, user guides and handouts.

III. 86% of the respondents indicated that they would appreciate additional training in accessing and using UN information resources. Library professionals with expertise in UN materials present one of the most valuable assets in the current UN Depository Libraries Programme.

To encourage further communications among the UN Depository Libraries we have a Facebook page: **https://www.facebook.com/United.Nations.Depository.Libraries** We welcome your comments.

The table of contents for this report is as listed below:

I. Confirmation of compliance with the conditions of deposit

Note: Responses collected in section I of the survey (Questions 1-3) are for internal use only and are not published in these results.

II. Information and Telecommunications Technology

III. Use of the Dag Hammarskjöld Library research tools to access UN information and documentation

IV. Client Services

V. Training

VI. Outreach activities

VII. Please share with us any additional comments or ideas that would help us to improve the Depository Library programme.

VIII. Please provide the current SHIPPING ADDRESS

Note: Responses collected in section VIII of the survey (Question 37) are for internal use only and are not published in these results.

II. Information and Telecommunications Technology

4. Is your library connected to the Internet?

Yes	329	99%
No	3	1%
Total replies	**332**	

5. If not, when do you plan to install Internet access?

|		
1 Year	4	1.2%
2 years	0	3%
Over 2 years	6	1.8%
Total replies	**10**	

6. How is the Library connected to the Internet?

Dial-up	4	1.2%
ISDN	24	7.3%
DSL	65	20%
Cable Modem	24	7.3%
T1	69	21.3%
VSAT	10	3%
Other, please specify	129	39.6%
Total replies	**325**	

Fiber connection
Time Warner to OPLIN
wired ethernet and wireless access
Direct Internet 2 Connection
Leased Line and NKN
Broadband, Leased Line
Leased line
Fibre optique
institutional wide area network
Optical cable

Danish research network
Fiber-optic network
Fiber
Fibre optique
Punto punto por fibra óptica
fibre optic cable
Not sure
FIBRA ÓPTICA
ADSL
Lien fibre direct 10Gbps
Ethernet
fibre optic
campus wide network
WDM (Wavelength Division Multiplex)
Fiber optic
Enlace Ethernet sobre Fibra Optica
Glasfaseranbindung
direct connect via Münchener Wissenschaftsnetz (X-WiN)
Broadband
Corporate network
Fibra óptica del sistema propio de la Municipalidad de Rosario
Ethernet
Fibre
Red UNCuyo
A través de una red de fibra óptica con la Prosecretaria de Informática de la Universidad Nacional de Córdoba
FTTH OPTIC FIBER
Fibre optique
Ethernet
T3
Leased line 100 MB/S
Permanent connectivity
Fibre optique -> Renater (à travers Sciences-Po Paris)
1 Gigabit University Network
permanent connection, not specified by technician
Optic fiber
optical communication
SUNET
fibre-optic tail
via university
Sprint with OC3 ATM link
Metro E-Technology Fibre
fiber
LAN
VLAN
Optical network
Also, Internet2
FIBER CHANNEL
RENATER très haut débit au niveau national interconnecté au réseau GEANT au niveau international
Ethernet
Lease line
We have a high speed 1 gb connection with a router doing BGP direct with our ISPs

| |
|---|
| X-WiN (German research and education network) |
| both ISDN and Cable Modem |
| Infointernet (de Telefónica) |
| WAN and LAN |
| Company Network |
| Data Chunk |
| SINET(a Japanese academic backbone network) |
| Fiber optics link |
| LAN |
| metro cable (so fast) |
| Red Iris |
| DS-3 |
| PON |
| 10GB connection |
| fiber optic connected to FSM Telecommunications |
| ISDN |
| Eternet |
| LAN (Cable) |
| State-owned dedicated high-speed network. |
| Unsure |
| E1 |
| LAN |
| Broad Band |
| LAN |
| Level 3 |
| enlace dedicado de fibra óptica |
| Metro ethernet. |
| ADSL |
| 100 Mbit/ second Ethernet |
| Full Duplex Commercial Rated Internet (Princeton is part of the Internet2 initiative) |
| via network of Faculty of Law |
| Ligne louée 100 Mb/s |
| 10Gbase-LR to DWDM in our building (DWDM is shared) |
| broadband, fibre optic |
| Through proxy . ISP (KNET) |
| Lead Line |
| Wimax |
| ATRAVÉS DE LA RED LAN |
| LAN of University |
| Ethernet |
| COAXIAL CABLE |
| Internet Lease Line |
| WLAN,Wireless |
| SINET |
| The library Connected To The Wireless Internet System |
| Fibre Optics |
| Fibre Optic |
| Not connected ! |
| Leased line |
| Fibra optica cableado estructurado |
| STM1 |

Ethernet
optical fiber
DWDM-Technology, 10 Gigabit Ethernet
National Knowledge Network 1 GB Bandwidth connection
Proxy
Fibra óptica
LAN
Fiberlink
Microwave Symmetrical Internet Link
Skyfiber Service
RAN
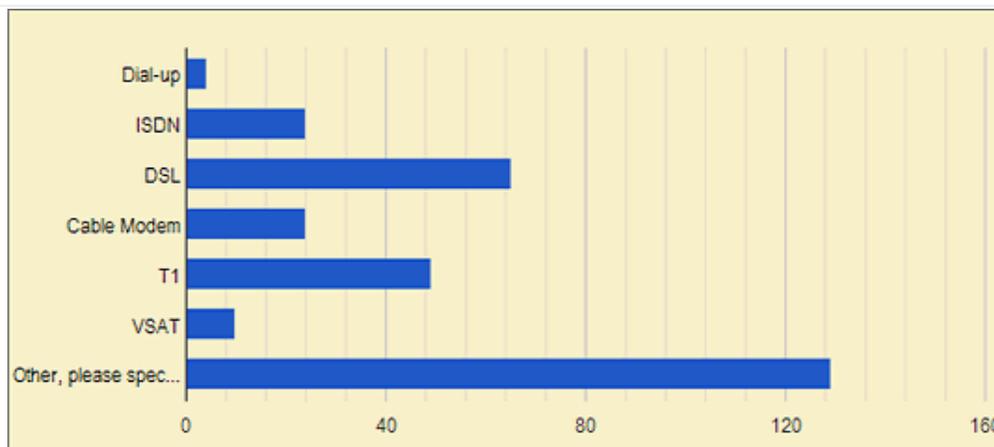
## 7. What is the bandwidth connectivity available to your organization?

Dial-up to 56K	3	0.95%
64kb	5	1.5%
128KB	11	3.4%
512KB	12	3.7%
1MB	54	17%
Higher, please specify (see details below)	232	73%
Total replies	**317**	

+ 50 MBps, 1 Gbps, 1 TB, 1.5 GBPS, 1.544 mbps, 10 Gbps, 10 Go, 10 MB (simétrico), 10 mbps, 10-100-1000 MB MBPS, 100 Gbps IP capacity (Internet 2 http://www.washington.edu/itconnect/support/), 100 Mbps, 10Gbps, 10Gbps across 3vlans in trunk, 110 MB en velocidad de conexión para todo el campus universitario de la Sede Meléndez, 12MBPS, 140 MBPS, 14MBPS, 15 MBPS, 155 mbps, 155MBPS, 16 MBPS, 180 mb, 1GB, 1GB to building; 100MB to desktop, 1GBPS, 1Go/s, 1MB above, 2 MB, 2.2 Gbps, 20 MB, 20 MBPS, 200 MB, 200 MBPS and 1 GBPS, 20MB, 25 MB, 2MBPS, 3 MBPS, 300 MBit/s, 300KBPS to 1MBPS, 30MB, 330 mbps., 36 Mbps, 3MB, 4 MB, 40 Mbps, 450Mbps, 4GB, 4MBPS, 5 MB, 5 megabit, 50 MBps, 500 MBPS, 50Mb/s, 50MBPS, 512 MB, 5MB, 6 MBPS, 600 MB pipe to our ISP, 600 Mbit/s (plus), 622 MB, 65 MB, 7 à 100 MB, 70 MB (Nacional) 10MB (internacional), 70 MBps, 75MB/sec, 7MB, 8 MB, 80 MB, 80Mb, 8MB, > 100MB, >1 G, Above 1 MB, approx. 100 MB, Approximately 10 MB, Download speed. 14357kbps; Upload speed 1490kbps, 1 Gb/second, Greater than 1MB, Higher - two channel:100 mbit/s and 100mbit/s, higher than 10MB, La velocidad de conexión de la Institución es de 25MB, La velocidad la determina la Prosecretaria de Informática de la Universidad Nacional de Córdoba, Major Internet hub, More than 30MB, more than 5 megabytes, more than 50 MB, Over 10MB, Over 1MB, over 30 MB, over than 1MB, T1.
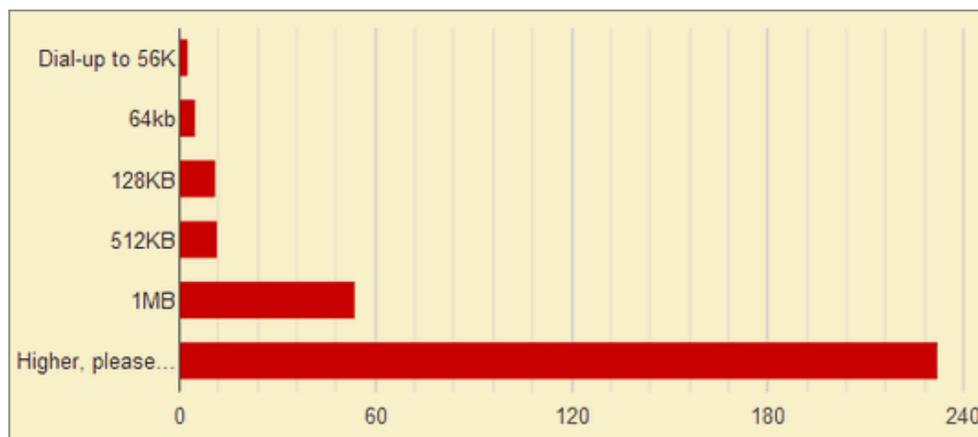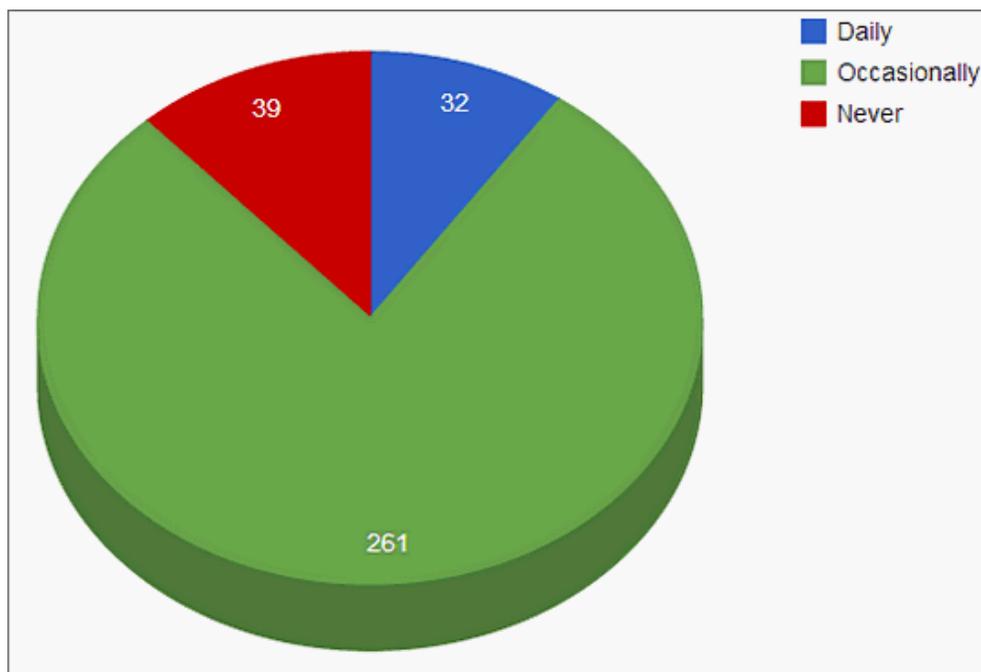
8. Internet connectivity in your library is:

Excellent	195	59%
Good	125	38%
Poor	11	3.3%
Total replies	**331**	
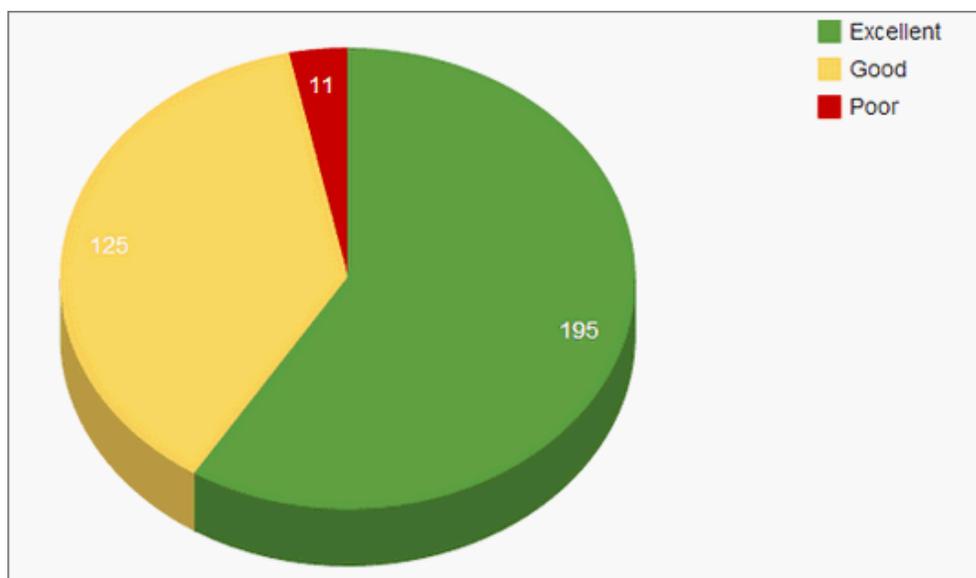
9. How often do you download UN documents, publications?

Daily	32	10%
Occasionally	261	79%
Never	39	12%
Total replies	**332**	

10. Do you have difficulties when downloading large files?

Yes	39	12%
No	275	88%
Total replies	**314**	

11. If yes, why?

Total replies	**42**

por bajo ancho de banda
Large files take longer to download.
Por las políticas internas del Ministerio de Exteriores y de Cooperación, muchos de los archivos que recibimos no pasan el filtro de seguridad o se elimina el archivo adjunto.
à cause du débit de la connexion
I HAVE NOT RECEIVED ANY TRAINING FROM YOUR OUTFIT AND ALSO LACK OF STATIONERY SUCH AS PAPERS
Depending on the location of UN agency server, some are very slow or not responsive at all.
Slow internet connection sometimes frustrates downloads.
May be overloaded net; or small capacity of the system; especially slow or no connectivity during the exam -sessions
internet speed is slow sometimes
takes more time
only sometimes with a large file if our internet connection is having problems...
Download problems are usually not associated with the size of a file. File types and software updates (or lack of) and changes in browsers create temporary problems.
The bandwidth is inadequate
due to the limited bandwidth we have.
technical ca[avity/ connectivity
Too slow to download for large files
Sometimes, our connection in the server is quite slow.
Les procédures sont Occasionally longues
Sometimes there are problems with the internet connections.

Por problemas con el ancho de banda
At times the internet is so slow
It not successful
In Myanmar Internet connect is not very good and sometimes, downloading files takes time and cannot be fast.
Motivado a la velocidad de conexión
* B/c of slow connectivity   * sometimes lack of electric power
WE HAVE NOT TRIED TO DOWNLOAD UN PUBLICATIONS
actuall,we have not paid our charges fee for five years so we have no access to printed nor online material.At the moment i will say we are at lost on what to do to pay up our charges in other to start benefiting from UN depository..the current material we have now dates back to 2008.
Because We do not have a perfect Computer System and its Equipments.
Low speed of internet.
Nous ne l'avons pas encore fait par manque d'information à ce sujet
Since the connction is not so fast and since we don't have enough PCs we have difficulties to download files
We did two times and there was no problem, it was a book
Pas d'internet.
Actually the computers are too old and their memory is very limited . Beside the internet line is very slow
The fact is that for now all the United Nations publications are in hard copies in our library. The obvious reason is that internet facility and power supply is not very stable or reliable for now.
low bandwidth
Insuficiente ancho de banda.
Internet speed is insufficient
Slow connection
Limited bandwidth connectivity

12. Do you offer free Internet access to your clients?

Yes	295	89%
No	35	11%
Total replies	**330**	

13. Does your Library experience Internet interruption (How often, how long and for what reasons) ?

Total replies	**284**

Summary analysis: **133** recipients replied **NO** **151** recipients replied **Yes** and/or similar alternative replies (see below for details)
How often--variable; how long-- variable; why-- seems most often to be a cut cable elsewhere in the state (Virginia)
Infrequent, but not unheard of... generally not long in duration; reasons: power outages or network issues
Internet interruption is rare, only during the absence of power.
interryption occurs rarely lasting fpr 2-3 hours
IRREGULAR BUT WHEN WE DO IT'S USUALLY IP FAULT
It depends on the Government functions. For example Ministry of Post and Telecommunication sometimes has problem with their server setting that makes us trouble for our Internet connection.
it experiences interruptions when the ISP has experienced a problem. Heavy use also slows down the speed
It happens rarely, when there is a surcharge, electrical problems.
Just sometime, about some days, because Internet interruption and we will call to the supplier to solve that problems.
La interrupcion es en algunos casos, por el mantenimiento de los equipos de la Universidad por cortes de energia electrica

| |
|---|
| esporadicos. |
| La interrupción es poco frecuente |
| les interruptions arrivent au plus une fois par semaine. Elles sont souvent liées à la défectuausité de l'énergie électrique. elle durent au plus une demie journée quand cela arrive. |
| Les interruptions surviennent 2 à 3 fois par semaine et peuvent durer 1 à 2 heures de temps. les raisons peuvent être : les coupures d'électricité, non payement de l'abonnement, difficulter au niveau du fournisseur. |
| Modem and disk related problems usually 10 to 15 minutes outage. |
| more than once a month |
| No - Almost never (2 similar replies) |
| No - Casi nunca y cuando sucede es ocasionada por problemas que sufre el ISP |
| No - FICA LENTO AS VEZES |
| No - Hardly ever |
| No - Hardly, only for a few minutes |
| No - Not very often, about once in several months - It usually lasts for 2-3 hours each time - It is due to the router problem mostly (e.g. overheated) |
| No - Rarely, our Library network seldom interrupt, not more than 2 time a year for normal maintenance. |
| No - very rarely < 0,5 %; for the purpose of maintenance |
| No - very rarely 99.3% uptime average per annum |
| Not often - technique problems |
| Not often at all. |
| Not often. |
| Not so often - the electricity breaks down once/twice per year course to flashes... |
| not very often, due to power failure mostly. |
| Not very often, mostly when Telkom(our ISP) line goes down. |
| Nuestra biblioteca no sufre interrupciones de internet |
| Ocasionalmente por proveedores del servicio y actualizaciones |
| Ocassionally - maybe once a semester or so due to an interruption in campus services. Outages usually last less than an hour. |
| Occasional System Errors |
| Occasional WiFi disruption |
| Occasional; of varying duration; due to network slowdowns or interruptions. |
| Occasionally (4 similar replies) |
| Occasionally few minutes - seldomly longer time maintenance, seldomly technical problems |
| Occasionally and if it happens, service is usually restored without much delays. |
| occasionally for system maintenance |
| Occasionally por fallas del servicio de la empresa que provee Internet |
| Occasionally sufre problemas de conexión. |
| Occasionally y dura muy poco la interrupción. La principal causa es por parte del proveedor. |
| Occasionally, as a result of low bandwidth. |
| Occasionally, but not very often. Usually for maintenance from the IT Department (scheduled during working hours). |
| Occasionally, of short duration, due to maintenance works. |
| Occasionally, problems with hardware configuration o communication lines |
| Occasionally, short interruptions, different reasons |
| Occasionally. Problems with server. |
| occasionally. Technical problems with ISP |
| Occassional interuptions of very short periods of time |
| occasuonally for the reason of disconnection of local set |
| Often, technical reasons of server |
| Once a year |
| once a year one day during summer holidays for maintenance |
| Once in a while. |
| once or two a year at night for checking |
| Once/twice a year, for technical reasons |

Only during the routine maintenance
Only for maintenance purposes
Por políticas internas del Ministerio de Exteriores y de Cooperación, no tenemos acceso libre a Internet, solamente a ciertas páginas web.
POWER OUTAGES
Rarely (8 similar replies)
Rarely - local maintenance
Rarely as the system is managed by the University
Rarely - For technical reasons.
Rarely - Problems connected with electricity
Rarely - Typically when a campus or library-wide server issue arises.
Rarely - Interruption is usually connected with server issues at our Miami campus.
Se interrumpe Occasionally, por razones técnicas.
Seldom (2 similar replies)
seldom - Few minutes
Seldom - Only when there's brown out and the server is not working.
Yes - several times / two days (max) / failure of apparatus
Yes - Sometimes
Yes - Sometimes, maybe for a whole day, due to connectivity problems.
Yes - Sometimes, but not very often.
Yes - Sometimes. Less than once a week at an average of less than 15 minutes. Server problems.
Yes -The network may go down at times
Yes - Una vez a la semana por fallas del sistema
usually no
Very little.
Very occasionally. Power failure.
Very often because of constant power interuption and low band width
Very rarely (7 similar replies)
Very rarely and due to power failure for long hours or due to natural disaster.
Very rarely and reasons vary.
Very rarely - maybe once in the last 5 years
Very rarely - Only for a few moments.
Very rarely - For maintenance/technical difficulties.
Very rarely - Only when experiencing general network issues or weather emergencies (but both are infrequent).
Very seldom (3 similar replies)
Very unusual since Internet is so important to many departments on our campus. Therefore, we have four commercial ISPs who serve our campus,and when one should go down, service automatically switches to another.
Very, very rarely, so it is not really an issue
We experience internet interruption sometimes due to the internet connectivity and old equipments.
Yes - WE EXPERIENCED INTERNET INTERRUPTION SOMETIMES. OUR INTERNET CONNECTION IS BEING MAINTAINED BY THE INFORMATION TECHNOLOGY DIVISION OF OUR INSTITUTION
We have infrequent interruptions. Generally they are short in duration.
We normally do not experience Internet interruptions execept in emergency cases or severe weather.
We used to have numerous interruptions until a few weeks ago. Our 1MB bandwidth could not accommodate all staff, students and other users on our network. The interruptions were due to overload, mostly,
When happens a failure on the service of electricity supply, on occasion, once, twice in five years.
Whenever server is down, face such difficulty
Yes   Sometimes , b/c lack of electric power
Yes - 3 planned service windows per year of 4 hours each. Unplanned outages roughly 2-4 hours per year.
Yes - 3-4 times a year due to technical problems concerning the provider
Yes - 8 hrs/mes por fallas del fluído eléctrico.
Yes - à cause d'une coupure d'éléctricité en cas de déléstage et surtout pendant la période de pluie

Yes - a cause d'une coupure d'électricité en cas de délestage et surtout pendant la période de pluie

Yes - About 3 times a month. Telecommunication Company technical failure.

Yes - algunas veces por arreglos de conexiones que se realizan en la Prosecretaria de la Universidad y en otras oportunidades, por problemas con los proveedores de internet que ofrecen sus servicios a la Universidad

Yes - Always. It depends on the problem encountered

Yes - At times from the subscribers or the internet providers and due to power failure.

Yes - au moins deux fois par mois; problèmes de réseaux ou de lignes téléphoniques

yes - Aux heures de pause (13h-14h)

Yes - Average twice weekly. 2hours to a whole day

Yes - But not very often. When this happens it is usually the fault of the ultimate Internet Service Provider.

Yes - Daily

Yes - De temps en temps

Yes - Eventualmente

Yes - Everyone once in a while, usually when there has been some major upgrade. Once a year if that.

Yes - Fallas en la conexión, dificultad con el proveedor de servicios o por revisión del sistema LAN

Yes - Frequently - Usually technical difficulties

Yes - From time to time

Yes - from time to time due to technical reasons of our server

Yes - In case of maintenance

Yes - Internet interruptions are common in Yemen and the reasons behind that are the electricity which get cut off 4-5 times a day and some times the interruptions is from the source (Internet providers)

Yes - Internet interruptions occur occasionally when there are power cuts and they usually last for the duration of the power cut. In other instances it will be the problem of the service providers.

Yes - INTERRUPTIONS OCCUR WHEN THERE IS POWER OUTAGE, WHEN COMMUNICATION SERVERS ARE BEING SERVICED AND WHEN CONNECTIVITY WITH ISP IS LOST.

Yes - It goes up to 2 months

Yes Occassionally Due to technical problems with the Sea Cable

Yes - Often

Yes - Our connection is so slow, and it can also get worse. When it does, it could last for (so far) at most 24 hours. It is when FSM Telecommunications, the only internet company on island that we are subscribed to is having technical problem(s).

Yes - por la red que en ocasiones se satura

Yes - some problems on net like once a week; or sometimes longer than two days.

Yes - Sometimes- not for very long - 1 day usually. Sometimes the providers is upgrading or experiencing technical difficulty.

Yes - Sometimes, due to disruptions in the power supply. The length of time varies.

Yes , We do . the internet was continually interrupted for 3 years and still is. Because the place – which we know – is not designed to is tall an internet system.

Yes but less frequent these days

YES ESPECIALLY DURING THE PEAK PERIOD

Yes for few hours intern problem

yes twice a month for technical reasons

Yes - a few times per day and 1 hour per 1 time because of low speed of internet.

Yes - but rarely, and does not stay for a long time because of some maintenance or update.

Yes - but rarely. Usually this is to do with such as heavy internet traffic in the central city, where I am based, or network connectivity problems related to our servers etc. Occasionally the public access computers will be so slow as to be considered non-funtioning by many - this is almost always related to issues with the software package used to manage access, but sometimes related to very heavy traffic leading to a shortage of bandwidth.

Yes - during occasional power outages that can last up to 2 hours.

Yes - monthly, mostly a couple of hours, we only get to hear "server problems"

Yes - Not very often, 2-3 hours. When net is down.

Yes - occasionally -Network problems -Power Surge -Power failure -When Maintanance exercise is on

Yes - occasionally, overloaded connectivity

Yes - occasionally, when some devices or equipments were replaced or maintained.

Yes - occasionally. Due to network problems and also to maintenance.

Yes - often , about four hours in a day, Issues with the bandwidth and the internet service provider		
Yes - sometimes the internet interruption occurs because internet problems. It's happens 1-2 times every month.		
Yes - sometimes, primarily due to server interruption.		
Yes - sometimes. The server is usually down for 4-5 hours on average and 1 day is the longest. This usually happens during periods where a lot of users are using the internet which causes the connection slower.		
Yes - though not often and not for long periods. Hardware errors, or disruption of Internet service country wide		
Yes - twice a month, due to internet service provider		
Yes - twice a week. 2-4 hours, college network structure and a limited bandwidth connection.		
Yes - Very rare, for few hours, due to local faults		
Yes - OCCASIONALLY AND POWER FAILURE		
Yes - Aprox 6 times a year. Interuptions last for less than one hour and are usually caused by an issue with the Internet provider.		
Yes - Because of Power outage		
Yes - Failed connectivity and no access due to overloads or problems unknown as we are dependent on the University Network.		
Yes - Occasionally. Few minutes to few hours. Technical problems.		
Yes - Twice a year. one hour at a time. Electric current break down.		

14. How many Internet accessible workstations are available in your library for use by clients?
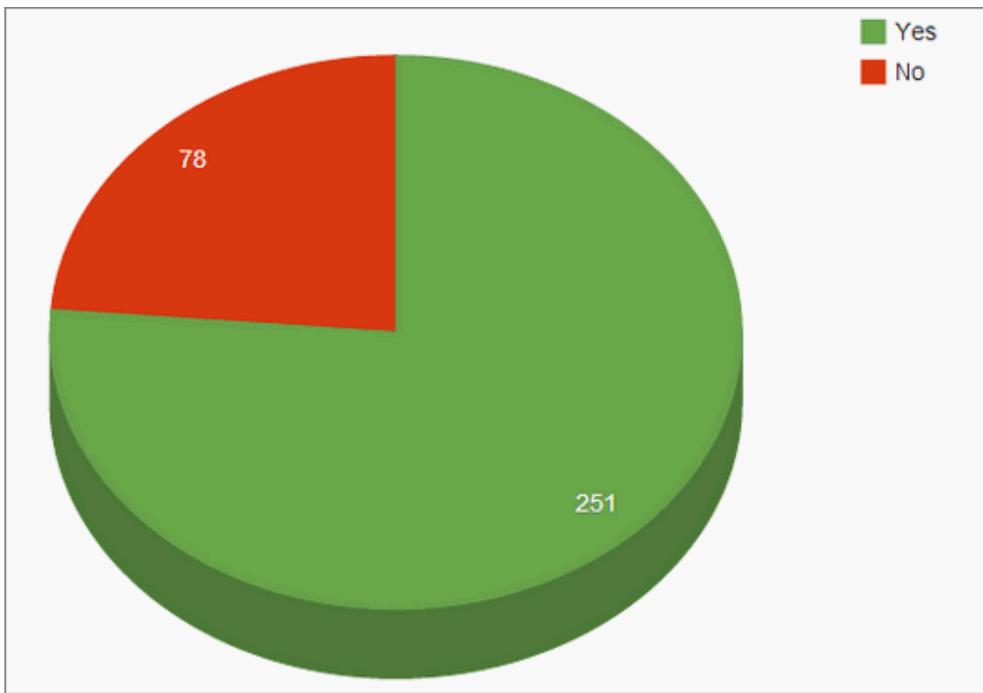
1-5	59	18%
6-10	31	10%
11-15	21	7%
15 +	213	66%
Total replies	**324**	
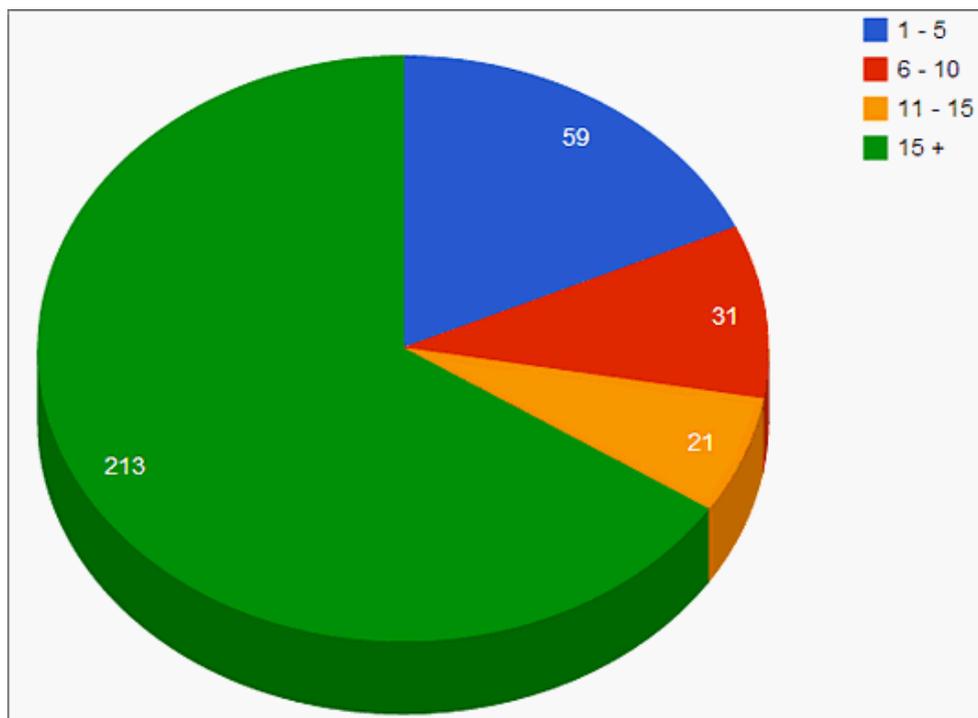
15. Does your library have print facilities for clients that will allow them to print

Yes	251	76%
No	78	24%
Total replies	**329**	

16. If yes, is there a limit to the number of pages that can be printed? Please indicate the limit.

Total replies	**228**

No limit, but should be in accordance to copywrite and a fee is charged per pager
No limit on printing. Per page printing cost is six cents per page.
no
20 PAGES CAN BE PRINTED AT NO CHARGE
No limit.
no limit.
There is no limit.
Students: 400 pages. After 400 pages, pay 0.07$ per sheet.   GSI and facultyL unlimited.
100 at a time on selected computers; otherwise, no.
No limit
No limit
50
We charge for printing for everyone, including the UW Community. No limit on number of pages.
Maximum 10 pages at a time.
No limit.
Non, pas de limite
Non, mais les usagers doivent payer.
No limit.
No limit
No limit

No limit
No limit
In answer to question 16 the British Library does offer print facilities to users although it can be expensive due to cost printing at the BL.
The clients pay per printed page. There is no limit.
20
No limits.
over 100 pages
no limits
10
pas de limite
No hay límite de páginas a imprimir
Sin límite
There is no limit imposed by our organisation or systems, but printing costs 20c per page and this controls volumes. Downloading to a portable memory device, memory stick etc costs nothing, so for large volumes most people download then access cheaper printing services elsewhere!
Copyright limit exists on commercially produced material
No limit.
no hay limite
NO HAY LÍMITE
No limit, but users/clients will pay for the Printing Service Provided. Students/walk in users use copy cards to photocopy and pay for printing.
No hay límite de impresión de páginas pero si un costo por el servicio de impresión de Bs. 1 por página.
NO LIMIT
No, depends on how much a client can afford to print; a print costs TZShs.100.00 only
Limite selon le droit d'auteur en vigueur au Canada.
No limit
No
Non
No
No
No limit but a per-page fee is charged.
No
No limit.
There is no limit for printing. Clients pay on a per-page basis.
No
NO limit
No hay limite de impresiones, pues el servicio es pagado.
Printing is allowed according to the rules of copyright
no limit
No limits
There is no limit to the number of pages, but prints are chargeable.
no limit
No hay límites establecidos.
no limitation.
no limit
It depends on the type of document.
50 páginas
20 páginas aprox.
pas de limite
No
NO

| |
|---|
| pas de limite seulement les impressions sont payantes |
| No |
| No limit |
| Paid for printing. |
| No |
| N/A |
| There is no limit, but all patrons are charged 7 cents per page. |
| No |
| No limit, but external guests have to pay for large files. |
| No limit |
| No |
| Aucune limite |
| no limit |
| No. |
| There are no limits for printing pages |
| Pas de limite. Les impressions sont payantes. |
| NO |
| no |
| no. |
| For the students 300 pages per year, for the staff as many as they need |
| no limit |
| about 10 pages |
| No formal policy |
| they can print ten pages for free. For more than 10 they have to pay |
| No limit. |
| Depends on source. |
| no limit |
| 1 or 2 pages free printing for reference purposes. For full document printing we have a charge system. |
| No Limit |
| not sure |
| No limit |
| Unlimited |
| No, siempre que se indique la fuente de donde obtiene la información, según la ley de propiedad intelectual. |
| no limit |
| no limit, but we do charge $.08 per page |
| One or two pages, only in cases of emergency. |
| No |
| Max 400 pages per 1 year |
| There is no limit. |
| No. Users pay $.08/page so it is a question of how much they want to pay. |
| No, but there is a cost associated with printing |
| No, is not expected a limit, but the service is not free of charge |
| No Limit |
| None. Non-IU affliliates pay; IU students/faculty/staff have allotments. Minimal but usually up to 20 pages we will print if client is non-affiliated. |
| No limit |
| non |
| Non |
| He/ she have pay one phto copy in phto shop |
| no |
| No limit the printing is on cost basis. |

50 pages
No
No limit - as long as the library user has the funds to pay for the printing.
No limit
No limit, except in cases where copyright applies.
There are no limits for printing
N/A
No limit.
No
No
There is no definite or clear limit, restricting the number of pages that can be printed.
Maximum 20 pages
No hay límite
No. They have to pay per page of printing the documents.
We apply copyright terms in photocopying printed materials (<15%), and downloading from e-resources.
No limit.
No limit, fee-based
Paid for printing, no limitation
no
No. But the user pay for printing.
no limit
Fee based, no limit on printing
No.
No limit, but patrons pay print costs of ten cents per page.
In the computer lab, students can print up to 900 pages per term. This is covered by their computing fees. Faculty and staff printing is unlimited. On the library devices, printing is available to faculty, staff, and students at the rate of 10 cents per page. Nonaffiliated users cannot print
We only have 2 printers connected to the 24 computers we have. We encourage clients to print only educational materials (to no limit), but we can't control that.
20
No, there is no limit in our library to print documents of UN. But we limit the number of pages of theses and works printed.
No limit
Yes. 5 pages / session.
no
No limit.
40 copies
There is no limit although our patrons must pay to print.
There is no limit.
tienen costo de $0.50 (cincuenta centavos de pesos)
None
No limit
no limit
1/3 of the publications
NO LIMIT
No limit.
There isn't a limit on how many pages that can be printed because patrons have to pay for their own printing needs. It's 10 cents per page.
Une seule copie de chaque document
up to 30 pages
No limit
5-10 pages
There is no limit but printing costs approx 0,10 euros.

No limit
No existe límite
No
El límite de impresión para usuarios externos es de 10 copias, para el Servicio Parlamentario es de 20 ó más.
deux postes seulement sont connectés à une imprimante
No - only must comply with copyright
Currently there is no enforced limit. Some reading rooms ask readers to limit printing to 50 pages on the honor system.
500 a year
Limit is 3000 pages annually.
No.
3
No Limit
no limit
No limit
No limit.
NA
Yes there is. Only 1/3 of a document can be printed
Hasta cinco páginas.
NO
Limited by copyright
No limited
No
There is not a limit to the number of pages that can be printed.
WE DON'T ALLOW OUR CLIENTS TO PRINT AND DOWNLOAD DOCUMENTS. WE ONLY PROVIDE THEM COMPUTERS TO SEARCH FOR OUR CATALOG (OPAC)
Not more than 20 copies
100+pages can be printed
None except for ebooks
no
no,,,
No limit
no limit
No limit.
Yes, there is a limit of printed or 3 pages per 1 time.
No. Clients pay for printing service
No, there is no limit
Clients can print without limit. The cost is 25 cents per page
No limit
No
Yes, up to 25 pages.,
Yes, the number of pages is limited between 1-20
This depends on the availability of papers. We prepare photocopying, and this also depends on how many and how much he/she the client can afford. It 50 thebe per a page.
5-6 pages
No
Maximo 15 paginas
no limit
No, but the clients are ask to pay for the cost of papers the ink i.e the cost.
no limit
No
50 pages at a time. (But we do not limit the number of printing.)
No

No.
No there isn't.
No
20 h. tiro y retiro.
25-30 pages per person
There is not any limit to the number of pages that can be printed
There in no limit.
one-third
No
can not control people making copies
Máximo permitido 50 páginas
there is no limit to the number of pages allowed to be printed.
NO
no

17. Do you offer free printing service of UN documents to clients?

Yes	90	27%
No	242	73%
Total replies	**332**	
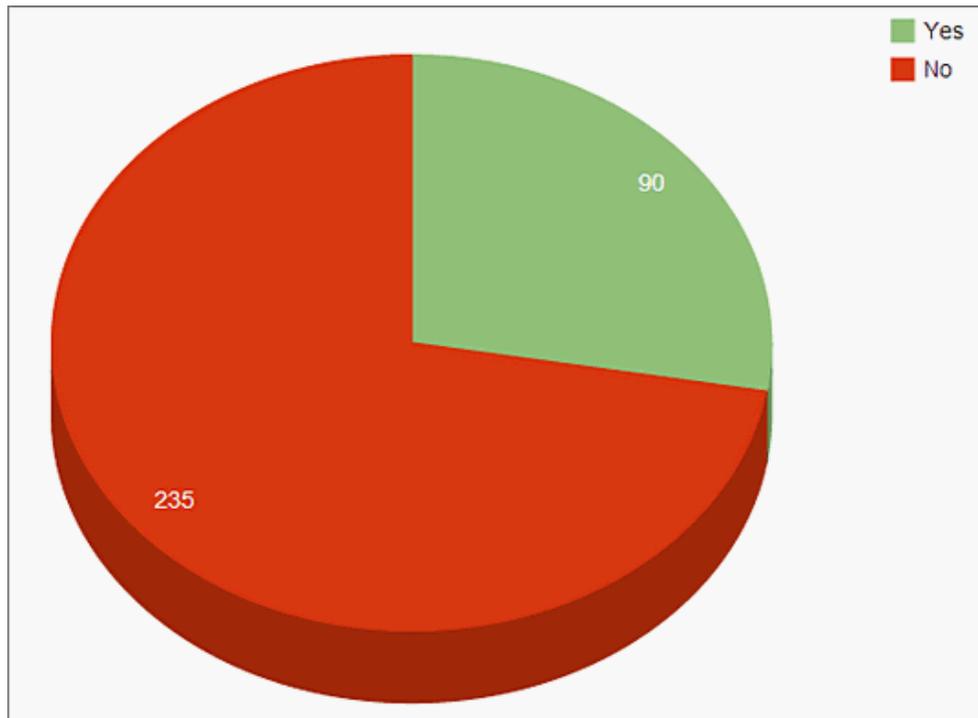
18. Do you allow clients to download electronic content to personal devices (USB key, CD/DVD, laptop, smart phones, etc.) ?

Total replies	**328**

Summary:
285 (87%) of recipients replied **YES**

43 (13%) of recipients replied **NO**

Replies that included comments are the following:

Yes - We allow USB and laptop use.

Yes - USB key, CD, DVD

Yes - USB keys and clients can also email information to themselves.

Yes - Where permitted by licenses protecting content.

Yes - We do not hold electronic content; they may download from internet (eg. UN site)

Yes - We allow, and offer downloading on CD, laptop, USB...

Yes - We allow only members of Hokkaido University.

Yes - We allow any files that are school related.

Yes - Via wi-fi only

Yes - USB, laptop

Yes - USB, Laptops and CD

Yes - USB, Laptop

Yes - USB key, laptop, smart phones,etc (2 similar replies)

Yes - USB key, CD/DVD, laptop, smart phones, etc…

Yes - USB key, CD/DVD

Yes - USB key, CD

Yes - USB (11 similar replies)

Yes - USB & smart phones

Yes - They are allowed but with some restrictions

Yes - sur clé USB et par emails

Yes - solo temas de investigación.

Yes - Solamente en caso de que el documento no esté sujeto a derechos de autor restrictivos.

Yes - Si, no hay ningun problema. Desde los puntos de consultas, los usuarios cuentan con posibilidades para conectar dispositivos personales y descargar información digital que necesite.

Yes - Si, los usuarios descargan contenidos digitales a sus dispositivos móviles o computadoras sin restricción

Yes - regularmente en USB

Yes - Our photocopying machines serve as scanners as well.

Yes - Most commonly, our readers have USB sticks, to which we download the content. If not, we print the documents or send them to their e-mail account.

Yes - Laptop

Yes - It's very important for guest students/reseachers - we have a lot - because of the international courses in int. human rights

Yes - if you have your own wireless laptops but we do not allow students to use their USB because of virus

Yes - If using WiFi they can use these devices on their own computers.

Yes - for those who bring their own lap-tops.

Yes - Except for the forbidden sites which are not relate to office work

Yes - está permitido descargar en unidades flash USB

yes - Clients can download using all of the above.

Yes - Clients can download electronic contents from their own computers connected to campus network

Yes - clé USB, CD/DVD

Yes - CD/DVD

Yes - But we would handle the clients' request case by case.

Yes - but only to CD/DVDs and Laptops.

Yes - All of the above (2 similar replies)

Yes - Al poseer servicio de WiFi, los usuarios pueden descargar los documentos en su propio soporte, también bajamos documentos en soporte USB O CD/DVD. Ofrecemos la posibilidad de enviarlo a sus casillas de e-mail.

Yes - we allow downloads of e-content via our intranet library page or internet to personal devices to save costs, minimize paper use, encourage mobile learning through personal devices.

Yes - We allow download to any electronic device a patron wants to use for materials already in electronic format. Further, we provide several free scanners where clients can take paper format and make it into electronic format to take away with them,

usually via a flash drive. We even provide free pdf copies of older documents which are not otherwise in electronic format, to be made from microfilm, microfiche, and microcards content.

Yes - we allow clients to download electronic content to their personal devices

Yes - We actually do not monitor what clients download as long as it is not music, music video, or video.

Yes - Usually users download into their USB key.

Yes - USB, laptop

Yes - USB key and smart phone

Yes - THEY ATTACH TO THEIR E-MAIL ADDRESSES

Yes - sólo a pendrives, es decir, Unidad flash USB

Yes - only to their laptop and CD through wireless device. The major threat we have for now is internet virus.

Yes - clients can use devices such USB and CD/DVD.

Yes - Clients can download electronic content to their personal laptop or write it to CD/DVD

Yes - CD/DVD

Yes - can not control

Yes - But they should comply with the related intellectual property protection provisions.

Yes - all listed devises are allowable or library user may connect to the internet to access file space (i.e. email account, drop box, google docs, etc.)

Yes - after scanning the device for security purpose.

Yes - Our computers have USB drives to allow patrons to download documents. We also have high quality scanners that have USB drive ports.

Yes - Except USB/CD/DVD

No permitimos el uso de memorias usb, por problemas de virus, no obstante nuestro compromiso es decargar el documento y hacérselo llegar via mail, para su descarga personal.

No en nuestra sección, pero se permite descargar a Unidad flash USB, en la Biblioteca Argentina, ubicada en un edificio continuo. La fibra óptica gratuita está al servicio del público.

No - WE HAVE NOT ALLOWED OUR CLIENTS TO DO IT.

No - Unfortunatly not , there are security concerns which mean that our users are not allowed plug personal devices in to the BL's computers

No - They send the documents to their email account

No - The Depository Library does not maintains this services, yet.

No - Solo a la nube pueden hacerlo

No - Pas encore !

No - One can only send a document to their email adress

No - Notre Bibliothèques n'accède pas encore à ce jour aux ressources numériques des Nations Unies. Ce sont les documents papier que nous recevons toujours que nous offrons en consultation sur place à nos usagers.

19. Is your library an active member in any of the following social networks (Check all that apply)

Facebook	185	72%
LinkedIn	25	10%
Twitter	117	46%
Google+	45	18%
Orkut	1	.4%
QZone	2	.8%
Vkontakte	3	1.2%
Other, please specify:	68	27%

Total replies	324

YouTube
Netvibes
Blog (http://natlibcc.blogspot.in/
https://twitter.com/BLIntOrgs
Our library does not attend any social network officially.
the library is not a member of social networks
Flickr, Youtube, Slideshare
Historypin
not at the moment till internet connectivity is improve
Blogs
We are not member in any social network.
Youtube
Tambien cuenta con blog creado con blogspot, para difundir novedades bibliograficas y estamos desarrrollando otro para ALFIN
none
esta en proyecto el Facebook
Pinterest, Flikr
Pinterest and Bebo
Flikr
Hyves, YouTube, Flickr, chat
The institution where our library is housed is a facebook member, not the library itself.
Our library has a profile on youtube.com
none of the above
Blog
Te DL-253 maintains a blog (http://bibliotecaonu.wordpress.com/)
No, nothing
Pinterest, Foursquare, Flickr, and YouTube
Individual staff members are active members of social networks
None of the above
Flickr
We are active on the Chinese Sina microblog web site, which is similar to Twitter
No
EBSCO, JSTOR
Bibliotheksverbund Berlin-Brandenburg
We aren't member of social networks
none
N.A
We can't use Facebook in China, so we often use micro-blog.
Youtube
YouTube
None of the above
INDIVIDUAL STAFF ARE MEMBERS OF MANY OF THESE SOCIAL NETWORKS BUT NOT THE LIBRARY AS AN INSITITUTION.
None
by e-mail, fax and telephone
NO
NEANT
The Library uses Text-SMS
Netvibes, WordPress, YouTube, Slideshare, LibraryThing
accedemos a las redes sociales solo a través del servidor.cu
Blogs

Blogs	
PERSONAL ACCOUNT OF THE EMPLOYEES ONLY	
None	
No.	
Odnoklassniki	
No, We do not have any Connect with any of these Social networks.	
DIAM	
Our Library is not yet an active member of any of the above.	
n/a	
http://www.delicious.com/bnacionesunidas (en desarrollo)	
No	
None	
No	
MicroBlog (share with Library of Wuhan University)	
BLOG (http://blog.naver.com/un_librarian)	
NO	
no	
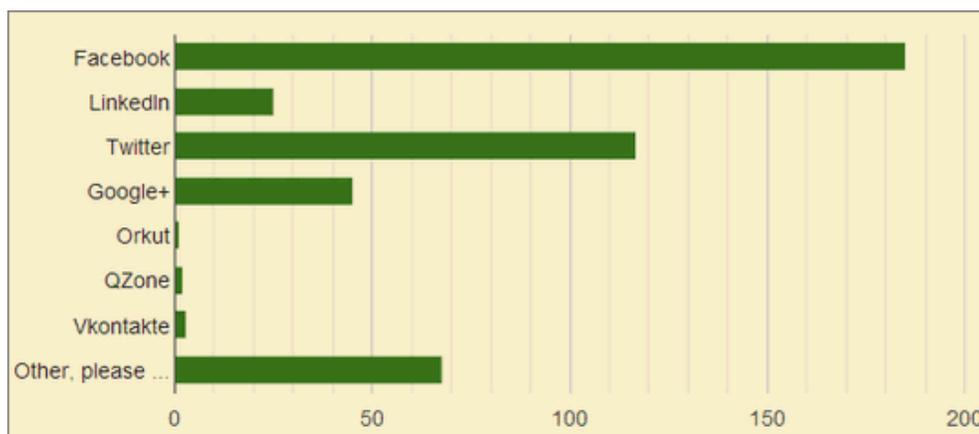
20. Does your library provide content for e-Book readers ? (check all that apply)

kindle	35	20%
Sony reader	30	17%
Kobo eReader	22	13%
Nook	28	16%
Other, please specify:	138	78%
Total replies	**175**	

Not currently but hope to do so soon - probably late 2012 early 2013
Most of our ebook packages that are not device specific.
currently evaluating content providers
Adobe Digital Editions, PDF
ipad
Prefer platform agnostic ebook formats, so that content can be read on any device. We do get ebook content from eBrary, Cambridge, and Springer.
no

Many: See http://guides.lib.washington.edu/ebooks
No
NO
ipad
IOS & android tablets
platform independent
no one
the BL has collections of e-books which are currently delivered to desktops
e-book readers are not available in the library
Yes we provide e-Book content in format such as TXT, PDF, EPU, etc., but we don't confine reading devices.
no, in perspective
PDF to al devices
toute liseuse compatible avec les formats pdf et epub
NO
De momento no. La Biblioteca Digital Hispánica ofrece los contenidos en PDF y en JPG. Además se pondrá alguna colección de la BDH en la Plataforma de la Casa del Libro, para que se puedan descargar en diferentes e-book readers
Libre, Literati & a smattering of others
epub format only
Libros en formato pdf y en formato de libro electrónico
N/A
not at the moment till internet connectivity is improve
DAISY TALKING BOOK PLAYBACK DEVICE
PDF BOOK READER
OUI plusieurs de nos ressource électroniques peuvent être téléchargées dans des formats lisibles par de tels appareils, mais la façon principale et surtout la plus simple d'accéder à nos ressources électroniques demeure l'ordinateur, le portable et la tablette de lecture.
No
none
ebooks can be downloaded in pdf formats to any computers
Net Library
ECCO, EEBO, Google books, Hathi Trust
Esta en proceso de adquisición.
No
No, though digitized content can be downloaded to any device as documents created as pdfs
We provide e-books and e-journals in PDF format.
No, pero enviamos documentos PDF al correo electrónico de los lectores.
Bookcube
NO
ACROBAT READER
Still in development
Some content providers make files available in EPUB format, which is compatible with many e-book readers.
No
all readers with pdf
E-brary reader
no we don't
we have an e-brary portal connected from the main library
no
Depends on source
none of the above
Currently our e-book content is web-based service only.
Not providing content for E Book readers
NO, hasta ahora, pero esta previsto.

online only, with pdf downloads of individual chapters when the software allows
The DL-253 does not offer this products/services.
flipping book publisher
Not tied to a specific format; we have multi-use formats
ebrary
No, nothing
lap tops/desk tops
None
No
no
Most of our ebook content is primarily designed to be accessed on a computer through a browser or a dedicated app for the PC.Some of our packages, e.g. Ebrary, have apps for certain mobile devices and ereaders. The common factor is that DRM is control from Adobe DRM software so the user must also sigh up for a free Adobe Digital Editions account and link the devices to that.Currently some our content can be either side-loaded or accessed through an app for IOS (Ipad, Iphone), Android tablets and devices, Sony Readers, and (I'm pretty sure the Nooks). Not sure about Kobo. We have nothing that can be accessed on a Kindle accept for PDFs that be downloaded DRM free and side-loaded.
No, the library does provide content for e-Book readers
None of the above.
ipad
ebrary
There are many Chinese local-made e-Book readers in our library circlation
Not provide
No
EBSCO, JSTOR
domestic providers.
No tenemos ninguno
ez-PDF reader
Aluratek LIBRE, enTourage Pocket eDGe, iRiver Story HD, Literati Reader, NextBook Next2, Pandigital Novel, PocketBook Pro 602, Skytex Primer
We don't provide this service
none
Hwebook Reader
iPad, Android tablet
We have access to Academic Complete from ebrary®, which contains over 70,000 e-books from more than 500 publishers.
NO
iPad, Thrive, etc.
None of the above
NOT YET
None
iPAD
Document PDF
by means of PDF files
NO
Ipad
NEANT
Library of Congress does not provide direct E-Book content. However ca. 100,000 books scanned at LC by Internet Archive are available from the IA via EPub and Kindle.
not yet
Please see the link: libguides.lub.lu.se/ebooks
ILIAD
Jinke hanlin ereader V60
no
Working on the system

none
La biblioteca proveenra servicio ee-book a partir del 2013
Disco Magnético.
Not yet. In the future
No contamos con esa tecnología
PDF
No
Some
Bebook
NOT YET
None
adobe reader
No
No.
Yet we don"t have e-reader
No, We do not have
Not available
Computer Stations intended for E-Resources.
Aleph Library System
Planned to purchage kindle e-book reader in near future
We only assign ISBN/ISSN to E-publications. I need more information about these. They will help in publicising my UN collections.
No
n/a
Computer
no, we do not provide any
None
PC
None
No
None
Our library do not provide content for e-Book readers
Mobile Services
None
NO
ezPDF Reader

Legend:
- kindle — 35
- Sony reader — 30
- Kobo eReader — 22
- Nook — 28
- Other, please specify: — 138
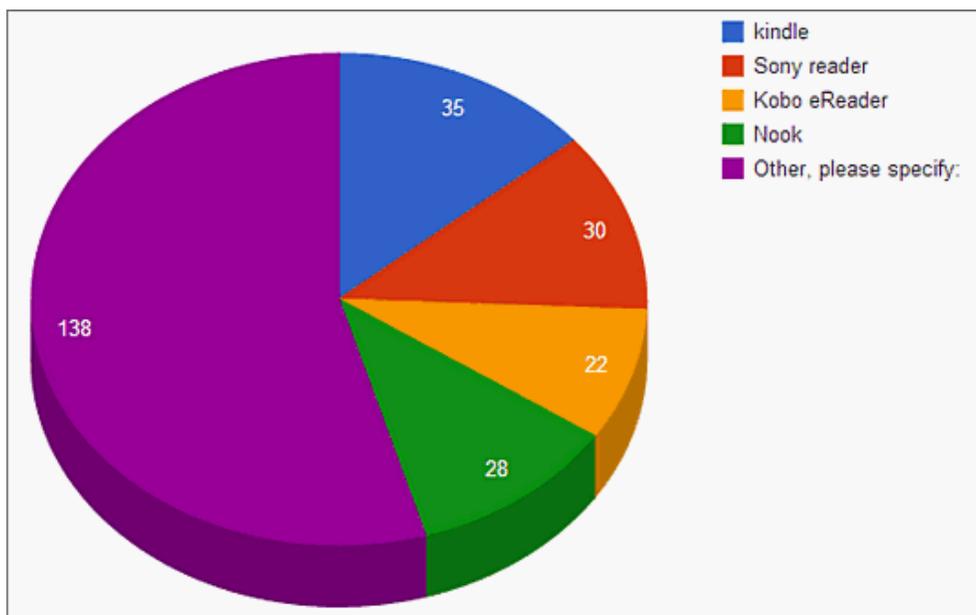
21. Does your library maintain its own digital libraries?

Yes	233	72%
No	92	28%
Total replies	**325**	

22. If Yes, please describe the content of your digital library:

Total replies	**238**

1) Archived Australian Web content. 2) Digitized copy of selected books in Library's collections. Mainly significant titles and rare books. 3) Library also purchased digital content of selected overseas content (e.g. Early English books online) 4) Subscribes to a number of electronic resources and databases (e.g. Source OECD)

Institutional Digital Repository

JScholraship is our digital repository for unpublished Johns Hopkins materilas. We also include in JScholarhip digital copies of the library's printed collection of Maryland maps and aerial photography.

Archival materials, special collections, open access scholarly publications: Andrew D. White Architectural Photographs Collection The Andrew Dickson White Architectural Photographs document a wide range of 19th and early 20th century architecture of Europe, the Middle East, and the Americas, including structures, panoramas and habitats that have vanished due to wars and urban... Collection record: http://rdc.library.cornell.edu/index.php?identifier=Cornell:24 arXiv.org ArXiv.org is a fully automated electronic archive and distribution server for research papers in physics, computer science, mathematics, and other scientific communities. Physicist Paul Ginsparg, the creator of the arXiv, joined the Cornell faculty in... Collection record: http://rdc.library.cornell.edu/index.php?identifier=Cornell:48 Beyond the Taj: Architectural Traditions and Landscape Experience in South Asia The Beyond the Taj database is a collection of images depicting Indian architecture and culture. Primarily photographed by the late professor Robert D. MacDougall, the images are currently owned by Cornell University. This database is a joint project... Collection record: http://rdc.library.cornell.edu/index.php?identifier=Cornell:46 Billie Jean Isbell Andean Collection: Images from the Andes Billie Jean Isbell Andean Collection: Images from the Andes is derived from Professor Billie Jean Isbell's years of research in the Andes, primarily in the southern Andean department of Ayacucho and specifically in the village of Chuschi, Peru, and... Collection record: http://rdc.library.cornell.edu/index.php?identifier=Cornell:27 Bolivian Digital Pamphlets Collection This collection of 715 digitized works comes principally from a donation made to Cornell by the Bolivian bookseller, Alfredo Montalvo, who has supplied the university with library materials for over a quarter century. The pamphlets document a century... Collection record: http://rdc.library.cornell.edu/index.php?identifier=Cornell:1111 Claire Holt Papers: Images of Indonesian Art, Architecture, and Culture The Claire Holt Papers comprise approximately 1,780 slides of Indonesia which were created for the Cornell Indonesian Arts Project. Subjects include art, architecture, ceremonies, landscapes, painting, people, sculpture, textiles, and theater. The... Collection record: http://rdc.library.cornell.edu/index.php? identifier=Cornell:35 Core Historical Literature of Agriculture A companion compilation to the Making of America database, CHLA is a core electronic collection of agricultural texts published between the early nineteenth century and middle to late twentieth century. Full-text materials cover agricultural economics... Collection record: http://rdc.library.cornell.edu/index.php? identifier=Cornell:41 Cornell Daily Sun The Cornell University Library and the Cornell Daily Sun are collaborating on an

ambitious new digitization project to provide online access to the Sun's historical files. All of the original newspapers will be scanned and made available on a web site... Collection record: http://rdc.library.cornell.edu/index.php?identifier=Cornell:43 Cornell East Asia Series The Cornell East Asia Series (CEAS) is pleased to present a collection of online books, in searchable, downloadable format. These titles were originally published in the Cornell East Asia Series, many back when we were called the China-Japan Program... Collection record: http://rdc.library.cornell.edu/index.php?identifier=Corn
TV news archive; Special Collections
Digital repository of documents uploaded by faculty, departments and the library. Includes dissertations, other ebooks, course related materials, newspapers, images, etc.
http://digital.library.northwestern.edu/xsearch/
The Digital Gallery offers direct access to selected resources from the collections of the Cleveland Public Library. Featured are materials in a variety of formats that document the City of Cleveland, the history of the Cleveland Public Library and subjects as diverse as art, architecture, baseball, chess, and African-American history and culture. Formats include maps, photographs, books, manuscripts, high school yearbooks, audio recordings, architectural plans and more. Examples include Collection Treasures, History of Baseball, Coming Attractions Latern Slides, Greater Cleveland and Ohio Architecture, and Maps.
Selectively, government information, university dissertations and master's theses, articles by faculty, reports, etc. Hathi Trust member and contributor, too. See https://www.ideals.illinois.edu/ http://illinoisharvest.grainger.uiuc.edu/ http://www.hathitrust.org/
university repository
Architectural drawings, maps, sheet music, campus photographs, aerial photos, World War I pamphlets, audio from the Converence on World Affairs.
Books, manuscripts, photographs, maps, music (audio and printed scores), archival collections containing mixed formats, government information. See library.stanford.edu/collections/government-society
DIAL's goal is to collect, preserve and disseminate the intellectual and research output written by Académie 'Louvain' http://dial.academielouvain.be/vital/access/manager/Index?locale=en-us
Many image libraries and digital collections: http://guides.lib.washington.edu/images See esp. Research Works: https://researchworks.lib.washington.edu/
E-Books, E-Journals, E-Databases and E-Theses
The work of preparing a digital library are under progress.
Library have about 10000 digitized books/documents and serving to the public through its Computer Centre
Abonnement à une vingtaine de ressources électroniques en droit, économie-gestion-finance et science politique proposant essentiellement des revues et des données statistiques. Les ressources sont majoritairement francophones pour le droit (éditeur Dalloz, Lexis- Nexis et Jurisclasseur). En économie gestion, accès à la littérature de référence via Business Source Premier (Ebsco) et à la presse international via Factiva (Proquest). Développement limité des livres numériques mais expérimentation en cours.
TAMIL BOOKS
Les publications des professeurs de l'université (institutional repository), les thèses et mémoires des étudiants.
Digitization of special collections and books.
Basagic collection of Bosnian Arabic manuscripts written between the 16th and 19th centuries, Kramerius - digital library of historic periodicals, Digital library of historic documents, Digital library of periodicals
Advertising film
Icelandic journals and newspapers Icelandic books Icelandic thesis Icelandic depository material publ. in electr. form Icelandic manuscripts Icelandic cartographic material
the digitial library is a cross section of of extentive collections covering everything from newspapers , manuscripts, sound recordings , official documents
450 databases, large collections of electronic journals, e-books, daily newspapers, publications archive of the university
www.dlib.ut.ac.ir
E-newspapers and E-periodicals, awarded books of Wenjin Book Award, New Year Pictures, old photos, Minguo books and periodicals, manuscripts, online exhibitions, and online lectures by using various new-medium terminals, such as computers, touch screen, digital TV, mobile phone, Ipad, etc.
bibliographical databases and abstract jounals on economics, philosophy, state and law, history, literature and linguitic
e-journals e-books
-abonnements à des bases de données, des bouquets de périodiques électroniques, des livres électroniques - numérisation de nos propres fonds documentaires patrimoniaux : cartes et plans, images d'Alsace, Europeana 1914-1918,etc.
Biblioteca Digital Hispánica y Hemeroteca Digital Hispánica. ambas forman parte del proyecto Europeana de la Unión Europea.
Manuscripts, rare books, periodicals, works of collections which authors´ rights has expired.
Memoria Chilena: Cultura, patrimonio, historia y literatura. 745 sitios temáticos, 76.322 documentos digitalizados de las colecciones de la Biblioteca Nacional, 1.163.720 págs. digitalizadas publicadas
Massive range of subscription digital resources from international distributors such as EBSCO, Proquest, Gale.... Also

standalone inhouse indexes and databases, external standalones... Ebooks, e-audiobooks, Freegal...
http://www.aucklandcitylibraries.com/DigitalLibrary.aspx

Digital images and increasingly newspapers. The Library is planning to digitise a substantial portion or our Australian collection

Periodicos nacionales, libros nacionales, revistas nacionales, música, fotografías y otros documentos

There are 2 libraries: 1) a portal of electronic databases and journals that we subscribe to (includes some UN journals) (http://findit.lu) 2) a website that gives access to digitised Luxemburgensia (www.eluxemburgensia.lu)

Bibliografia Nacional Antigua

OBRAS PANAMEÑAS

La biblioteca virtual del Archivo y Biblioteca Nacionales de Bolivia es "El Dorado". Colección de libros representativos de la cultura boliviana, libres de derecho de autor.

Impresos siglos XVII, XVIII y XIX, colecciones de partituras, mapoteca digital, Revistas culturales y obra gráfica

DIGITISED LIBRARY MATERIAL

-Local Content -Swahili/Arabic Manuscripts -Biodiversity Data Base -Environmental Data Base -DATAD-Theses and Dissertations

Les thèses et mémoires des étudiants de l'Université Laval. La base de données Érudit.

Digital resources published at the National Digital Library Polona (CBN Polona)

Historical and cultural matrials in digital forms from our Archives and Manuscripts collection, Asia collection, art works from the Jean Charlot collection, and resources related to Hawaii and the Pacific.

Over 2.3 million copies of ebooks Over 140 subscribed databases Over 200,000 images Over 900,000 eJournals 2,000 online magazines and comics 900,000 music tracks 2,800 online magazines titles Over 1,000 issues of E-comics 1,700 online newspapers in 48 languages

Dépôt institutionnel (thèses et mémoires, documents de recherche, collections d'images numériques...)

Information about our digital content can be found here: http://www.bodleian.ox.ac.uk/sers/projects

-Electronic theses and dissertations -Conference proceedings -Research articles -Archival sound recordings (Music archives) -Journal articles

- Institutional Repository contains publications of university researchers. - We capture web-based content via an Archive-IT account.

Images

Hokkaido University Collection of Scholarly and Academic Papers (HUSCAP) Hokkaido University Northern Studies Collection

Manuscripts, photographs

Documentación de carácter nacional catalogado como patrimonio histórico nacional.

Licenced resources, digitised content of own resources

digitazation of all our copy-right-free stock

State Library is digitizing Victorian historical publications from its heritage collections, including pictures, manuscripts and newspapers, journals and monographs

Digitisation of important collections

e-books, e-journals and web sites.

We maintain a gateway for electronic resources (mainly bibliographic and full text databases, e-journals with full text articles) licenced by the library, supplemented by selected free of charge internet resources.

Antiquarian Special Collections

- E-journals: find domestic & international e-journals and print the full-text through Internet   - Web DB: find domestic & international Web DB and print the full-text through Internet   - Korea University Library E-Resource: search and print the full-text DB bulit by the   Korea University Library   - National Assembly Library full-text DB: search and print domestic dissertations/theses   and domestic periodicals & articles.

Mostly e-books from commercial publishers such as e-brary, Ovid, Springer, etc. We are a digital repository for institutional data and publications. We also have digital copies of some governmental publications (with permission)

Scanned manuscripts of important Romanian authors from the library collections.

El sitio bdigital.uncu.edu.ar es el repositorio institucional de la UNCuyo. Almacena la producción científica y académica de la UNCuyo en formato digital: libros, tesis (de grado y posgrado), publicaciones periódicas, Informes de investigación, Entrevistas y documentales.

En estos momentos, se está desarrollando en la biblioteca el proceso de digitalización de la colección Jesuítica y tambien, rollos de microfilms de la prensa local (cordobesa)del siglo XIX

www.bu.univ-antananarivo.mg/mbeoi/index.htm (médiathèque et bibliothèque éléctronique de l'Océan indien) http://grandidier.bu.univ-antananarivo.mg (fonds grandidier) www.fonds-patrimoniaux.mg (fonds patrimoniaux de la bibliothèque universitaire d'Antananarivo) www.bu.univ-antananarivo.mg/theses2 (thèses en lignes)

Resources unique to the Library

The various popular documents are listed and link provided to their online versions.
les travaux académiques. thèses et mémoire
The California Digital Library (CDL) http://www.cdlib.org/ is a very large complex organization. Here are some highlights: 600,000,000 web files archived by the Web Archiving Service 3,641,863 volumes digitized via mass digitization projects 217,651 digital images in Calisphere 49,550 journals licensed and linked through UC-eLinks 44,335 publications in eScholarship 29,274 open access journals linked through UC-eLinks 6,110 web pages supported by the Web Production team
Digitized content and informally purchased or free content.
Harvard has a digital library initiative which digitizes materials across Harvard libraries.
Mostly images. IR in development
Digitized materials from Yale Library's collections.
lse archives, exam papers
In process
DIGAR: Digital Archive of the National Library of Estonia. A database where online publications, e-books on physical carriers, digital copies of publications are being archived.
Elle comprend 3000 ebooks, 16 500 revues électroniques en texte intégral, plus de 50 bases de données en ligne, 3000 dossiers de presse numérisés
many journals, books, papers, data, maps
documents académiques ebrary diverses collections (Brill, Nijhoff, Oxford)
Bulletins and analysis made by PISM analysts
Data bases, electronic periodicals, institutional repository
We catalogue and download public domain publications - from disserations to digitilised books. We do not scan our own books.
Patrimoine local, imprimés anciens (e-rara.ch), manuscrits précieux (e-codices.ch)
www.pulibrary.edu.pk
books, journals, databases. Free and licensed material for the University users
bibliographical information about the books and journal we have as a library and a Repository specified to researchers who work for the Radboud University
Reports, master thesis etc.
partial catalogue (database 4th dimension)
Our library digitalized old and rare document collections related to Lithuanian history.
DagDok.org, a guide to to UN and other materials.
Its an institutional Repository that contains research materials including ETDs
45000 rare books digitized
An index of resources available on the Internet, free and subscription based content. Collections of digitised content i.e. digital repository.
www.digital.nls.uk Digitised material from the libraries own collections made freely available. From Robert Burns to the Medical History of British India.
digitization of internal library collections.
We have numerous digital libraries depending on the topic, level of interest and nature of materials. This page lists 15+ digital projects and we have others. http://library.usask.ca/spcoll/Digital-Projects.php
E-Journals
Tenemos unos fondos repositorios de distinas organizaciones o agencias de las Naciones Unidas.Clasificados por temáticas. Y también hemos creado una propia Base de datos de los fondos que tenemos aquí (documentos, monográfias y revistas)
Electronic pre-publication and Special Collections material
eDatabases - EBSCO Host, Britannica Online, Credo References, ebrary, World Book Library, Overdrive, Zinio, BLIS (Bernama News), and Emerald Management Xtra
materials from our Special Collections, consisting mostly of Utah and the Inter-mountain west
The Library indicates to the user all the UN publications for which there are eBook version. Moreover the UFRGS maintains its own digital repository, called LUME (http://www.lume.ufrgs.br/).
Governmental documents, Religion, Philosophy, music, History
Digital collections of: 1. Manuscripts 2. Dissertations 3. Stoyan Romansky archive
Material unique to the University of Virginia and special collections
Iowa Digital Library features more than a million digital objects created from the holdings of the University of Iowa Libraries and its campus partners. Included are illuminated manuscripts, historic maps, fine art, historic newspapers, scholarly works, and more.
We are part of lockss global network (www.lockss.org) and we are node for clockss service

I am not sure what is being asked here; but we do offer access to Internet resources which we have acquired by purchase or gift to our community through one portal.
The IU Digital Library Program has a variety of resources from sheet music, photograph collections, document collections, and other. See: http://www.dlib.indiana.edu/
These digital collection Fiji parliamentary papers Exam papers (USP)
accès par la direction du numérique de l'Université de Lorraine, toutes disciplines couvertes
Documents patrimoniaux, annales d'examens, travaux universitaires.
We use digital library only internal inter-wok digitize and cataloging data
Queensland material
access to online legl databases.
Our digital library library contains about 150 computers and they are maximally utilized by students.
Mémoires et thèses de fin d'études des étudiants
There are three main digital collections assessable at http://www.lib.ku.edu/digitalcollections/browse.shtml.   1. KU Scholarworks -- the open access digital repository of the University of Kansas. It contains scholarly work created by KU faculty and staff, as well as material from the University Archives. KU ScholarWorks makes important research and historical items available to a wider audience and helps assure their long-term preservation.   2. Journals@KU -- an initiative of the "http://cds.lib.ku.edu/services/journal-publishing "Center for Digital Scholarship at KU Libraries, supports the KU community in the publication of scholarly journals online, and assists journal editors with the management, editorial work, and production work involved in producing scholarly journals. We provide the technical infrastructure not only for the online presentation of journal articles, but also an entire editorial management workflow, including article submission, multiple rounds of peer-review, and indexing.   3. Image Collections - drawn from a variety of sources including proprietary KU collections which consist of images that have been digitized from collections in KU libraries, museums, and academic departments (such as the Museum of Anthropology, the Kenneth Spencer Research Library, the Spencer Museum of Art, the Department of Art History).
1- DIGITAL BOOKS ON CD'S 2- AUDIO/VISUAL COLLECTION ON DVD's & CD's
University publication; some rare NZ material
N/A
On-line databases E-resources
eBooks and eJournals
a few thousands ebooks and ejournals, database of electronic thesis of university bochum
Our Multimedia Information System provides audio & video content, CD-ROM databases, online reference resources, old newspapers, art clippings & house programmes, posters, maps, photos, and manuscripts.
-Databases (e-journals & e-books) -Free-on-the web resources (OA) -Digitised selected material (e.g. dissertations, manuscripts, etc.)
Digitized (mainly academic) heritage.
1)Historical materials 2)electronic resources 3)guide to use library materials, including Guide to UN Depository Library materials
e-journal, in house databases
E-Journals, rare books, theses and dissertations.
University Repository
"DigiBib" contains library catalogues and data bases from all over the world
currently, student edited journals
Repositorio de Tesis Digitales y Repositorio de revistas de la Universidad
Manuscripts, old printed books, rare and precious editions, related to the national history and culture.
D-scribe contains over 100 thematic digital collections published by the ULS.   With over 100,000 digital objects, D-scribe contains photos, manuscripts, maps, books, journal articles, electronic theses and dissertations, government documents and other grey literature such as working papers, white papers and technical reports.   The content of D-Scribe is drawn from a variety of sources including selective digitization of ULS print collections and direct author contributions from the global research community. Most items in D-Scribe are available through Open Access and are freely accessible to users worldwide.
Our digital library under construetion now, including OPAC, degree theses database, lecture database of PKU, etc.
Databases e-journals e-books RepositoriUM (Digital Repository of research materials and scholarly publications of the University of Minho) OPAC
Historical Laws of Hong Kong Online (http://oelawhk.lib.hku.hk/exhibits/show/oelawhk/home) Basic Law Drafting History Online (http://sunzi.lib.hku.hk/bldho/home.action)
Une collection de documents sur l'Ile Maurice, datant du 19ème siècle.
Regional (Ozarks) collections maintained by Meyer Library's Special Collections & Archives Dept. See http://digitalcollections.missouristate.edu/
Thesis, Faculty Publications, Press Clippings, Database of indexing, Course Reserves, Company Annual Reports.
80,000 e-books; 25,000 e-journal; 1.5 Million e-theses

Ofrecemos a la comunidad universitaria de la RedUdeG acceso al acervo digital de nuestra institución. Entre otros: 62,000 libros, 13,000 títulos de revistas y 17,500 tesis, aYes como miles de páginas de Fondo Histórico, disponibles en las bases de datos y colecciones electrónicas.

DIGITAL REPOSITORY WITH INFORMATION RESOURCES SUCH AS THESES, DISSERTATIONS, PAST EXAM PAPERS, CONFERENCE PROCEEDING, RESEARCH OUTPUT ETC.

The University Learning Resource Center (formerly University Library) has a separate e-library where digital or electronic resources are stored or maintained. Its website provides a link for digital resources such as UN Publications, Info Trac 1000, e-archives, etc.

See http://digital.library.msstate.edu/collections

AUDIO-VISUAL DATABASES

EASYLIB Database (Contents: Book access, Journal access, Cd access, Company report access, etc

Reference books, etc.

INSTITUTIONAL REPOSITORY COMPRISING STAFF PAPERS & THESES, POSTGRADUATE THESES & CBU PUBLICATIONS

Mostly law-related databases; Marcive Documents-without--shelves

Documents parlementaires, Dossiers d'information, Documents scannés, e-books

parliamentary documents, proposals, meeting records

Materials published in Japan.

We have the KOHA system, a database where it manage all information of our collections in the library including the UN.

Polish parliamentary documentation for the period from 1918 until 1939

documents of the Hungarian parliament historical, political and legal literature

Surveys and reports, Chamber memoirs, institutional production (books and periodicals), rare books catalogues, audio materials, documents and speeches about Brasília, Brazilian constitutions, academic production.

Nous avons pas encore les moyens de numériser notre fonds documentaire

Electronic databases, e-journals, e-books

American Memory (digital collections), Chronicling America (newspapers), Veterans History, Maps, and other digital collections listed at: http://www.loc.gov/index.html. LC also has a collection of subscribed and freely accessible databases and websites. Regarding question 23, LC offers remote access to public domain digital resources.

pictures,documents

There is a wide variety of content.. See the digital content link on the library web page.

Please see the link: www.lub.lu.se/en.html

Repositorio digital de tesis de grado PUCE

All kinds of books and periodical in Chinese and English

UBC material

Principalement des journeaux belges. Plus ou moins 3 a 4 millions de pages numérisées.

licenced resources digital library (Kramerius, Manuscriptorium, Webarchiv)

e-books, e-newspapers, e-journals

electronic catalog of publications received

All the content of the 42 public libraries in Greece

University of Zimbabwe Institutional Repository is a database of published and unpublished material deposited by members of the University of Zimbabwe, including peer-reviewed journal articles, published conference papers, books and book chapters, working papers, research reports and seminar papers. The full text of these publications is made freely. Electronic Theses and Dissertations (ETDs) is an open electronic archive dedicated to promoting the adoption, creation, use dissemination and preservation of electronic analogues to the traditional paper-based theses and dissertations

Publications by the University community e.g Thesis, conference papers, past exam papers e-books and journals purchased from various publishers

Periódicos de 1842 a 1900.

some books that the National Library of Thailand has License or the owner's license permit

Documentos digitalizados de la colección patrimonial (Biblioteca Virtual)

PUBLICACIONES PERIÓDICAS

Locally held and consortially accessed collections in a variety of disciplines.

Yes, collection of digital periodicals, talking books, gramophone record and manuscripts available via our web sites.

We've installed DSpace in the library server, but it needs to be populated and made accessible

Studies related to Welsh, English, History, Religion, Medical History, etc

Digital Library System(DLS) contain ---Dspace (Thesis and dissertation)   ---Greenstone (e-book)

| |
|---|
| Ancient books and periodicals |
| Books of Belarus from XVI to early in XX century; Belarusian Periodicals from the 2-nd half of the XVIII century to 1917. |
| WE HAVE NOT YET STARTED THE DIGITAL LIBRARY |
| Acervo digital que preserva y difunde la producción intelectual de la comunidad universitaria o regional que representa un valor científico, académico y cultural. Este conta de: Artículos, literatura gris, trabajos de grado de pregrado y postgrado, libros electronicos editados por la universidad, fotografias y producción audiovisual. |
| Journals Books Statistics Newspapers |
| Nepal Journal Online (www.nepjol.info) CD Dissertation, Ph.D. and M. Phil. Thesis.   TUCL Database (OPAC) |
| Online databases, ebooks |
| rare works of art,,materials for the handicapped people,, |
| Books published 60 years back and some census documents |
| 1. Digital copy of own publication - India Quarterly. 2. The Hindu - 1946 - 2002. 3. Press Clippings. |
| Most of the contents of the HEC Digital Library Islamabad |
| The content in our digital library for now is our Institutional repositories such as student's thesis,projects,staff publications,staff profiles biafrana materials,Africanaand we about digitizing our government documents. |
| It is a collection, containing originally digita documents as well as digital copies of rarities in demand stocked by RSL or received from external sources. |
| Digital collections, Repository for academic resources, Electronic journals, Electronic books. |
| TOUR: http://ir.library.tohoku.ac.jp   Tohoku University digital collection: http://bdr.library.tohoku.ac.jp |
| We have our own portal for the Library where updates on events and services are being posted and links to electronic resources such as: World eBook Library, E-brary, ProQuest, and Sage Online Reference are available   We also have WEB OPAC – an Online Public Access Catalog made available on the web which provides worldwide accessibility to the catalogs of our library holdings. It is where our users could check for the availability of the books/other resources they want to loan-out and it is where they could monitor the status of their borrowed reading materials. |
| Largely West Indiana material |
| e-Journals , e-books, e-thesis. World Bank e-library, etc |
| Shiraz University Digital library Contains 64 thousand books in almost alll subject categories. Besides, it offers abstracts, bibliographical recrods. |
| Theses and Dissertation,Seminar and Conference papers,Journal article etc 2920 items uploaded on to the Dspace Server. |
| 1- The databases for e-journals, periodicals and e-books that our library subscribes in. 2- The University of Jordan Database for Theses and Dissertations. |
| All reference books Journals www.biruni.tn |
| E-brary |
| We desire to develop digital collections. We need help to scan documents with the use of dSpace so that these documents can be accessed, used and shared. |
| Doctoral Theses, Indochina Books, Books and Maps about Hanoi, Han - Nom Books, Tapes, CD-ROMs, English books about Vietnam. |
| El Centro cuenta con algunos CD proporcionados por las Naciones Unidas con temas varios, las publicaciones de la CEPAL. |
| Electronic catalog |
| Library automation project is in progress in our library |
| participants in the digital library of the Caribbean (dLOC) |
| Educational |
| historic, valuable books, manuscripts, |
| We are creating a digital library of our PhD theses |
| http://www.nl.go.kr/servlet/contentPdf?site_code=english&file_name=Digital20Lib20Building.pdf |
| New project to digitize selected books, manuscripts, pictures, and some old periodicals. |
| Ebsco,ProQuest Dissertations & Thesse, MyiLibrary, LEXIS EXIS |
| Special Collections for Seton Hall |
| Acceso a bases de datos de publicaciones periódicas de 22 proveedores (cerca de 140 bases de datos). Acceso a 110.000 títulos de revistas electrónicas en texto completo. 100.000 libros electrónicos texto completo. Repositorio institucional de tesis de grado con cerca de 1400 títulos disponibles en texto completo |
| CD-ROM, DVD, PUBLICACIONES SERIADAS, PUBLICACIONES NO SERIADAS, BD ¨ACNU¨. |
| Many databases of books, journals, paper, dissertation, etc. and some Multimedia databases. Most of them are bought; some of them are maintained by Library of Wuhan University. |

Through university main library (Academic journals, books, etc.)	
1. Post cards 2. Old periodicals 3. Ex-Librises	
Intramural Work	
TESES, DISSERTAÇÕES, MONOGRAFIAS E ARTIGOS DE PERIÓDICOS	
CONSULTA AO ACERVO E DOWNLOAD DAS PUBLICAÇÕES DA SEI	
DB, e-journal, e-book, lectures	
Producción propia de la Institución , libros de temática variada, revistas, tesis digitales y documentos generados por la institución.	
CADAL(CHINA ACADEMIC DIGITAL ASSOCIATIVE LIBRARY)	
e-book, audio book, Web DB	
the Library Museum and Document Center's Website adress: www.ical.ir the Digital Library is available at: dlib.ical.ir and Library's Catalog, Documents, Periodicals, Manuscripts-lithographies and Parliament Proceedings are some of it's parts	
Softwares, E-Books	

23. Does your library maintain its own digital libraries?

Yes	235	75%
No	79	25%
Total replies	**314**	
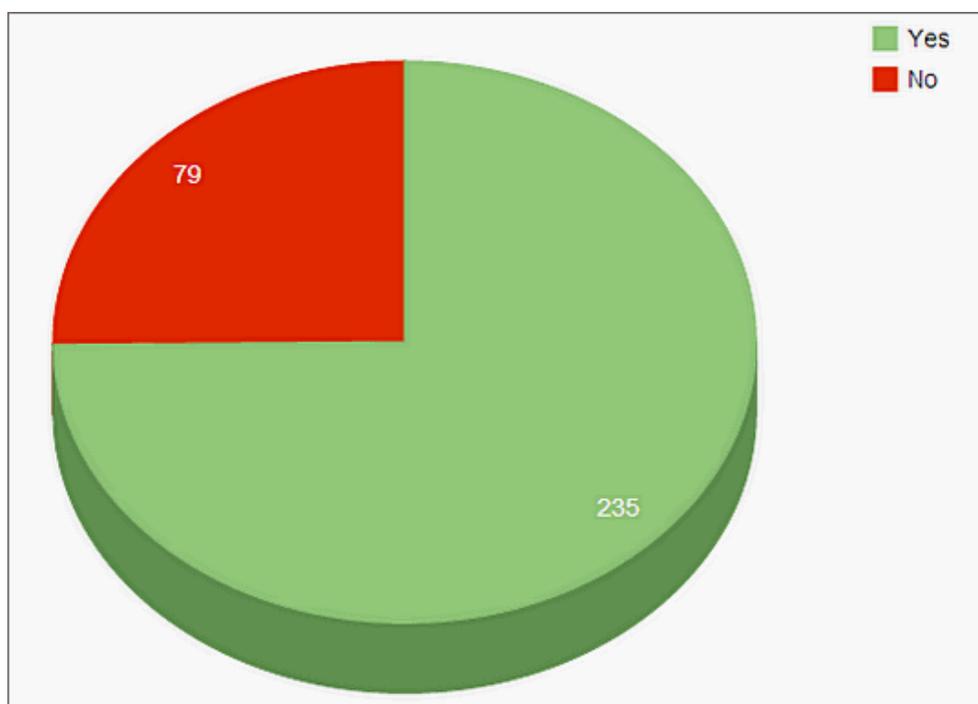
24. 24. Are you a subscriber to one (or both) of these resources?

World Bank eLibrary	85	57%
OECD iLibrary	119	79%
Total replies	**149**	

25. Do you find these services (World Bank eLibrary or OECD iLibrary) easy to

use?		
Yes	103	60%
Somewhat	56	33%
No	13	8%
Total replies	**172**	

26. If no, please describe:

Total replies	**47**

A tricky quirk of the service is that if you are accessing the resource via IP authentication, which we do, then you should not use the logout link when you finish because this temporarily blocks authenticated IP access for anyone else from the same IP page - confuses users because it may mean they suddenly cannot get access to the full text.

Not all patrons find the ebooks easy to locate and use. At time the digital statistics and data are difficult to navigate.

NA - but it is especially helpful that both OECD and WorldBank provide us with MARC records to ingest into our library catalog.

We are not subscribing these resources.

National Library is not the subscriber of them

La richesse des publications proposées par OCDE génère Occasionally du bruit dans les résultats. Le temps de réponse n'est pas toujours satisfaisant

Not applicable

NO ESTAMOS SUSCRITOS

We would like but due to our low bandwidth and poor connectivity, we have been disadvantage to these services but given the current upgrade to the fiber Optic Links from VSAT, we will take advantage of it and introduce most of our online services to our users/clients and general public that we serve. Thus we will subscribe to the WB eLibraryor OECD iLibrary and other UN Information Resources.Establish memberships to social netwiorks and provide econtents plus other online services.

No contamos con suscripción directa a estos servicios pero si contamos con el acceso remoto a recursos digitales desde el Portal de la biblioteca electrónica del Ministerio de Ciencia y Tecnología de la Nación (MINCYT)y a bases de datos de accesos abiertos, utilizando internet.

WE DON'T HAVE ACCESS TO THE SERVICE

nous sommes abonnés à d'autres bases de données

The OECD iLibrary is somewhat difficult to use for statistical downloads and customization of data selection

Limited search capability.

I do not use them

Subscription is too expensive.

No, porque en la biblioteca depositaria de la ONU nunca se nos ha propuesto.

NA

The advanced search function is not very precise.

OECD's content system is often very slow

Questions 24 & 25. I am unsure if we are an official subsriber and what that means; but we can access these sites. The OECD site is easier to navigate than the World Bank eLibrary, where there could be more user friendly access points and I have been unable to do a dedicated search for instance for a Policy Research Working Paper by its title.

The KU libraries did subscribe to these two digital libraries, but drop a couple years ago. Therefore I am unable to comment on questoins 24-27.

There is the problem of identifying what is held in these libraries as they don't link to our catalogue.

We subscribe to World Bank Library, not the World Bank eLibrary. But we would like to subscribe to the World Bank eLibrary if you help on how to go about it.

Porque están en inglés y nosotros y nuestros usuarios hablamos español

N.A.

USER FRIENDLY PLATFORM IN ACCESS AND FAST CONNECTION TO THE RESOURCES. AGAIN ACCESS TO FULL TEXT E-BOOKS AND E-JOURNALS IN PDF ENABLES DOWNLOADS. CURRENCY OF INFORMATION ESPECIALLY ON DEVELOPMENT PROGRAMMES IN AFRICA ARE POPULAR. THE STATISTICAL AND FACTUAL INFORMATION MAKES OUR USERS ACCESS THE E-RESOURCES POPULAR.

I do not know because I do not use these services

I do not know,because I do not use these services	
Nous n'avons souscrit à aucune de ces ressourcs	
NA	
Producto al poco ancho de banda y al no contar con el equipamiento requerido tenemos poco conocimiento al respecto	
We rarely use for above services.	
Until now there is no partenership with OECD and World Bank e-Library . But we recieve the materals from both above mentioned institution	
WE ARE NOT YET A SUBSCRIBER OF WORLD BANK eLIBRARY AND OECD iLibrary	
Low discoverability of material due to less than perfect organization of contents. Far too low server capacity relative to size of databases makes for very slow service.	
Not subscribed	
Not subscribing above databases(24, 25 above).	
We do not subscribe to any of them	
Because We do not have a Subscribe With any of These Services	
Please assist, we are eager to know.	
Our clients do not have access to these services.	
Por el momento no nos hemos suscrito.	
Nous sommes très peu informés sur ces ressources. par conséquent nous ne les avons jamais utilisé pour pouvoir apprécier	
Our institution is not subscriber	
I am not a subscriber of these resources	
Our library is not a subscriber to these services	

27. How would you rate the performance of the platforms that host these services?

Excellent	69	30%
Fair	89	39%
Poor	3	1.3%
Not applicable / I do not use these services	69	30%
Total replies	**230**	

III. Use of the Dag Hammarskjold Librarys research tools to access UN information and documentation

28. How would you rate your level of familiarity/knowledge on the following UN information resources:

| Top number is the count of respondents selecting the option. Bottom number is percentage of the total respondents selecting the option.	None	Basic	Advanced
Official Document System of the United Nations (ODS)	**24**	**179**	**118**
	7%	56%	37%

United Nations Documentation Research Guide	**37**	**169**	**111**
	12%	53%	35%
UN-Info-Quest (UN-I-QUE)	**62**	**190**	**60**
	20%	61%	19%
UNBISnet	**58**	**149**	**99**
	19%	49%	32%
Index to Proceedings (General Assembly, Security Council, Economic and Social Council)	**40**	**181**	**91**
	13%	58%	29%
UNBIS Thesaurus	**74**	**167**	**71**
	24%	54%	23%
UN Pulse	**108**	**152**	**46**
	35%	50%	15%
UN Treaty Collection	**38**	**182**	**90**
	12%	59%	29%
UN Member States on the Record	**81**	**171**	**53**
	27%	56%	17%
UN Data	**71**	**168**	**72**
	23%	54%	23%
UN Maps	**99**	**164**	**50**
	32%	52%	16%
UN Web site	**24**	**163**	**131**
	8%	51%	41%

V. Training

**31. Do you need training to upgrade your skills in accessing UN information and documentation?**

Yes	278	86%
No	44	14%
Total	**322**	
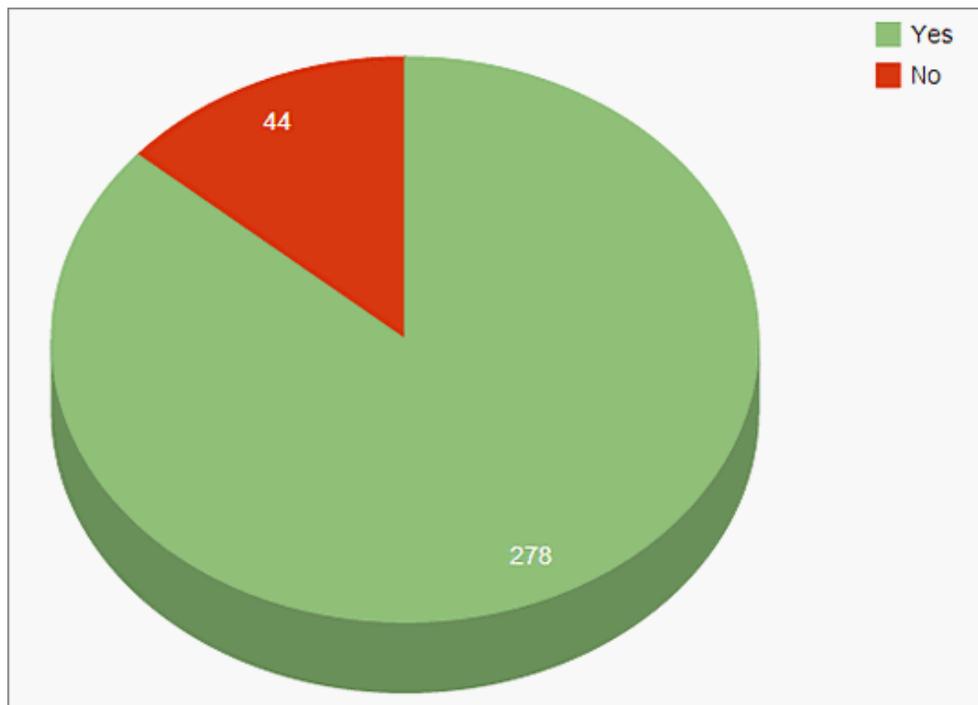
## 32. If yes, what kind of training do you prefer? (check all that apply)

Online course materials and guides (PowerPoint files)	66	24%
Interactive training tools on the web (Web-based training)	65	23%
Regional or national workshops (Hands-on training)	150	53%
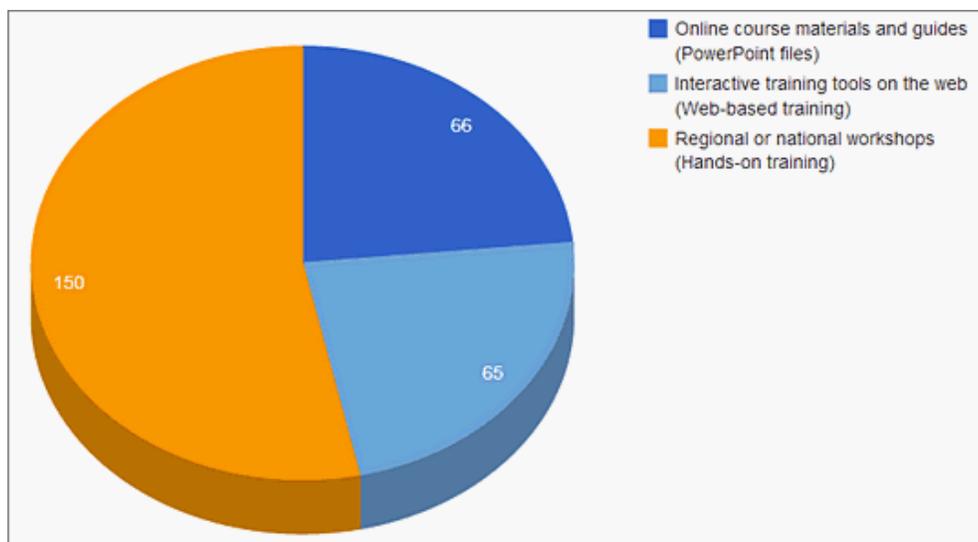
VI. Outreach activities

33. Do you organize activities related to the UN issues and/or UN collections?

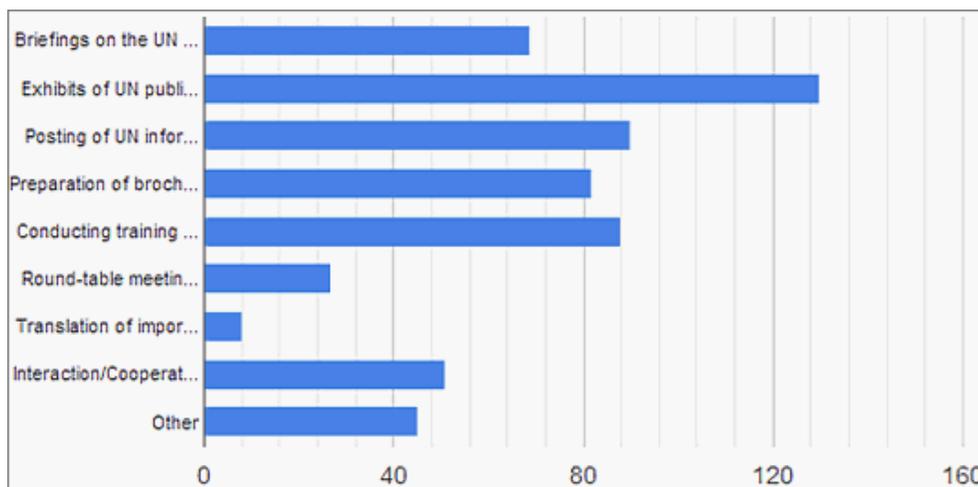|		
Yes	191	60%
No	128	40%
Total replies	**319**	
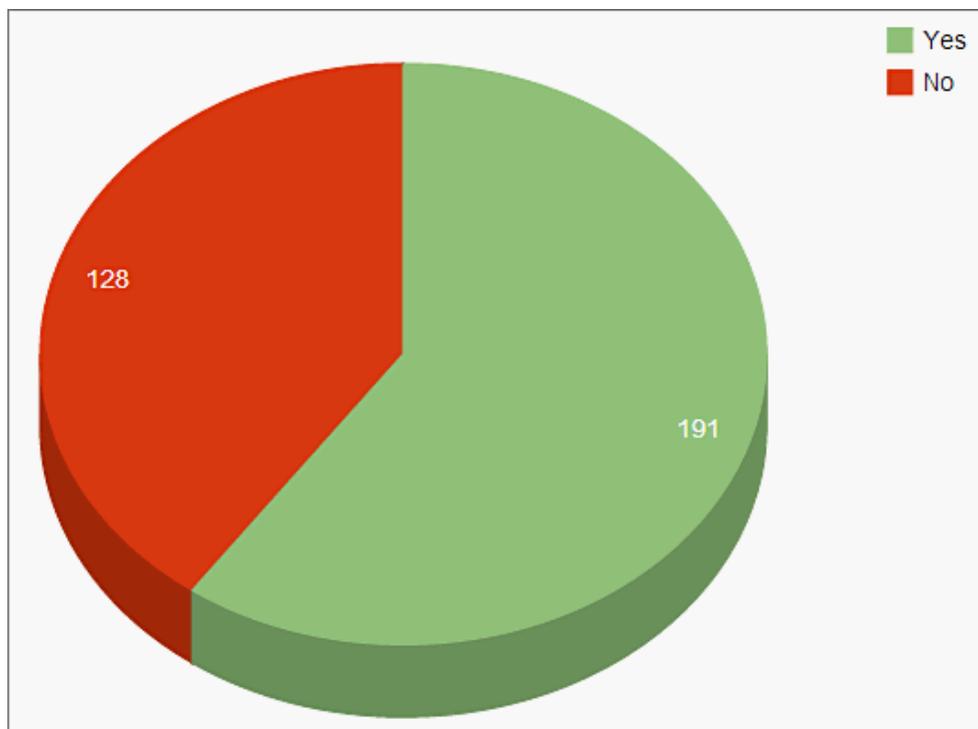
34. If yes, which of the following activities have you organized in the past two years? (Check all that apply)

Briefings on the UN documents and publications	69	34%
Exhibits of UN publications	130	63%
Posting of UN information on the Internet/Intranet	90	44%
Preparation of brochures, user guides, and handouts for the UN collection	82	40%
Conducting training in the UN web site searching and use of UN databases	88	43%
Round-table meetings and seminars on UN-related issues	27	13%
Translation of important UN documents in local language(s)	8	4%
Interaction/Cooperation/Contacts with UN Offices in your country	51	25%
Other	45	22%

1) Provide links to UN sites in bibliographic records.

Model UN sessions.

Integration of UN databases in course specific handouts and instruction..
UN Day with tour & movie
Not Yet, we are planning activities.
Lectures, workshops, audio-visual projections, exhibits on UN celebrations and anniversaries
seminars talks on UN related research
taking part in round-table meetings in UN Information centre in Moscow
Dans notre catalogue (www.bnu.fr) les ouvrages des Nations Unies sont immédiatement repérables par une icône ONU
Promoting our collections via libguides http://ox.libguides.com/cat.php?cid=23906 and regulary promoting our collections in person at undergraduate and postgraduate information fairs.
UN information on the Internet is being updated.
Modelo ONU. Proyectos de formación medioambiental. Organización de Talleres y charlas sobre temas de ONU. Boletines institucionales informativos. Bibliografías especializadas. Presencia institucional en eventos relacionados a la ONU.
library instruction including UN resources
By UN themes
Careers evening and topical information related to conferences
include UN resources in course-integrated library instruction and in general library orientations and tours
Holding workshops
I keep users' training courses for the students
Inclusion of UN resources in classroom presentations
Blogging about UN material and or events
España con ACNUR-Valencia y UNICEF Valencia
We will be doing, since this year, training throug the web covering reference question, some kind of "Talk with the librarian". We are building this interface to offer to the users of the World.
relations avec le corps enseignant et les doctorants
More specifically, the library uses LibGuides -- there is more we can do in this area.
Selected publications are included in a monthly array of noteworthy titles in the library's holdings, displayed on several flat screen monitors for patron viewing.
Open day twice a year
United Nations' Day display
During annual conferences we display UN collections both print and online.
Se elabora alertas mensuales
Holding lib. open day and orientation of users
Ocasionalmente exposiciones sobre derechos humanos
UN related web page to direct users to UN resources
We introduce UN in "Open Campus". ("Open Campus" is an event for hight school students to visit a university.)
Information literacy training
Conducting Library Orientation Programme for users
Distributing list of received materials to the University library and to branch libraries.
visites guidées pour tous les nouveaux élèves et enseignants en début de l'année scolaire
Formamos parte en la organización de Modelos de las Naciones Unidas en la ciudad
MATERIAS Y CURSOS DE LA CARRERA DE RELACIONES INTERNACIONALES DONDE SE ESTUDIO LAS NACIONES UNIDAS ,ORGANISMOS INTERNACIONALES Y CONFLICTOS EN GENERAL
Presentations based on UN international days
Translation of important UN documents title in Korean(title only)
Model United Nations
Teaching law (incl. Human Rights)

Briefings on the UN ...	~68
Exhibits of UN publi...	~128
Posting of UN infor...	~88
Preparation of broch...	~82
Conducting training ...	~86
Round-table meetin...	~27
Translation of impor...	~9
Interaction/Cooperat...	~50
Other	~43

35. What UN themes were selected for the outreach activities?

Total replies	169

Model UN training our most popular topic for area schools and colleges.

Mostly how to research the UN.

UN Days

How to find UN document via UN websites (e.g. UNBISNET, DOS etc.) How to use UN data

Human Rights, UN Day, UNAFF, Education, UNDATA

Bibliographies, publications like UN Chronicle or "Notre planète", annual reports about population, environment or development, statistics...

Access to water; child welfare; slum dwellers issues, etc (These are primarily classroom based projects/assignments; support of a UW global health institute; various other research projects)

Foreign Official Documents Division remains hugely interested in the whole publication of United Nation and its Organisation.

How to research the activities of the UN.

UN celebrations (international days and years) and anniversaries

the olympic truce
Working with UN documents
how to find documents
where to look for them etc...

We recently started up some general "how to trace documents" seminars for master students in global studies and int'l administration. A libguide on UN documentation is available from the homepage

1. the role, work and concerns of UN
2. UN history
3. UN flagship publications
4. UN and China
5. access to information

Arrival of UN officials, UN international days.

Mantenimiento de la paz; Derechos Humanos.

Objetivos del milenio y sobre cooperacion economica

Derechos humanos

UN WORLD DAYS OR GENERAL INFORMATIO ON THE UN IN JAMAICA

Resources available

Page web générale sur les principaux accès à la documentation de l'ONU

General as we are accessible to all disciplines across the University.

Statistics and data (e.g., UNData, World Bank Data Catalog),
general search strategies (e.g., using UNBISNET)

El agua, la tierra, Medio Ambiente, Marcas y Patentes, Derechos de Autor

UN documents and publications

Medio Ambiente, Cambios Climáticos, Gestión de Residuos, Desechos y Reciclaje, Derechos Humanos, del Niño y la Mujer,

Cuestiones de Género. Paz. Días y Semanas Internacionales. Patrimonio Cultural. Derecho Internacional.
UN news.
- human rights - women's issues - population studies - health issues
Environment, Economics.
Discapacidad e inclusión
La difusión de temas sobre medio ambiente, derechos humanos, problemáticas social de los derechos humanos y derecho internacional publicado en libros, documentos oficiales y revistas.
According to UN calender actions
Jovenes y los modelos de las Naciones Unida, Función y logro de las Naciones Unidas
General
The world heritage photos were on display with other documents and photos for the Ghana Library Association's 50th Anniversary Photo and Book exhibition.
UN AND MILLENIUM GOAL. UN @ A GLANCE
General resources, books and treaties
Refugees & Human Rights Global Development & Poverty Detailed web guides on virtually all UN themes
Mainly statistics, but also official documents
We didn't select UN themes, but focused on areas of interest to our patrons and the curriculum.
Themes important for the development of Serbia
International law
law
UN websites
Human rights International law Peacekeeping Environment
Information générale sur les collections des Nations Unies à la bibliothèque
No special themes
General topics, e.g. information about the new session of the GA
peace
human rights , political matters, economic matters
Peace and security, disarmament, human rights, international law, environmental protection, international trade and finance etc.
Peace, Law of the Sea, Rio+20, Energy, World's Women.
MDG Dag Hammarskjöld, the General-Secretary How to find UN documents - databases and websites
Celebrates Year long thems Week long programmes
Skills searching and retrieving UN Data and documents
Every year we are organizing Exhibition of U N publications based on the theme of the year.
Diversas exposiciones temáticas, charlas sobre diversos temas y distintas celebraciones anuales:Día internacional de las Naciones Unidas (24 de octubre), Día mundial del medio ambiente, Refugiados, etc -También participo como docente(desde hace 8 años) explicando como acceder a los fondos y bases de datos, ODS,... de las Naciones Unidas.
access to UN materials online
All themes are exposed twice a week in conference with students of Technical Courses who visit us with pre-programmed time.
Un activities in relation to Cyprus issue
Education, Law
Human Rights, MDGs
We need training sessions and seminars in oder to develop skills in using the UN resources.
Environment, international relations
UN WOMEN UNESCO
Usually data, but we have had special things on big issues (Law of the Sea, UN Conferences, UN International year of the ...., etc.) We have one of the big collections of UN posters (many libraries did not retain...we did).
International Year of Cooperatives International Year of Sustainable Energy
accès aux ressources naturelles, traités, plus généralement tout ce que recouvre le domaine juridique ou économique
We provide opportunities in order to inspect knowledge and information to the educational seekers in this way an interface development between the student and the debaters in brief the themes of UN outreach activities are obeyed in the promise of the library of the University. of Karachi.
briefings on the UN docs. participated in exibitions preparing brochurs, guides of docs. for users. training programms for users

contacts with local UN Organs and agencies

On Important International days

Utilization of United Nations materials.

Data seems to be a popular theme for academic libraries in general. During the next year there are plans to reach out to more global studies faculty and instructors.

human rights, law of the sea, water, environmental issues, posters are useful

The outreach activities were not based on themes. They were to create awareness on the UN collection to the public.

UN 50 Years Greening the blue

United Nations Day

UN Data Bases

Sustainable development, financial & economic crisis, poverty reduction, global warming, and heritage preservation.

The Millennium Development Goals

1- UN and international politics 2- Country profiles

Almost all themes

Economic, peace operation

Peace keeping, development. environment

UN depository library in general, its mission and conditions of usage. The categories and classification of UN documents and publications. Search options and research tutorials on UN documents and databases.

Human Rights Women's Rights The Rights of Children

Peace and security, development, human rights, international law

United Nations collection new arrivals, Understanding United Nations!

Most are legal-related materials for we are the law library.

Peace and economic

Using UN websites, catalogues & resources to research on human rights.

Les thèmes sociaux tels que la pauvreté.

UN Day; The UN as it relates/pertains to Missouri State University's legislatively-mandated statewide mission in public affairs, which has 3 pillars: cultural competence, community engagement & ethical leadership.

Peace and Democracy:Make Your Voice Heard. Dialogue and Mutual.

Contemporary events, statististics, and basic information.

International Days: Women's day;Children's Day, Book & Copyright Day etc.

Los Días Internacionales

Poverty reduction, Clean water for domestic use, pollution control measures and the support of eight MDGs programmes on education, poverty, agriculture, child mortality etc

Basic general knowledge

Human rights.

Human Rights

When our department created displays, we try to combine the items that are in the United States government documents collection and the United Nations documents collection. We've done Martin Luther King, Jr., new books on the environment, and human trafficking.

Social justice

- UN main organs - UN official documents

Drogas, Mujer, Pueblos Indígenas, Democracias, Sida, Alcoholismo, Administración del Trabajo, Salud, Trabajo Infantil, Fallos de la Corte Inernacional de Justicia

UN days, anniversaries (e.g. 60th anniversary of the UN) participation at lectures of the UN Academy and meetings of the UN Association of Hungary

Últimas publicaciones recibidas

Elections, trade policy, family relationship in ageing societies, children's and adolescents' participation and protection from sexual abuse and exploitation, Latin American economy.

The division did a workshop presentation on U.N. online research resources and a webcast, which included a segment on U.N. resources at the Library.

Those with broad appeal for public and other academic libraries - Yearbook of the United Nations, Human Development Report, UN Treaty index and full text, World Bank family of databases and portal to any others, UNBISNET. And always, information on Cyberschoolbus and Model UN resources on UN web.

International law and trade

The human residential environment

The human residential environment

Youth Issues

World population day   World Habitat Day World AIDS day

Antecedentes históricos sobre el surgimiento de Naciones Unidas, además temas de actualidad mundial relacionados con la organización y sus agencias especializadas

UN acess without walls Be global,read UN publications

literacy programme and information literacy

Derechos humanos

Anniversaries

Documentation Department with collaborartion of Referece and periodicals departments

We held two exhibition focused on the humanitarian affairs. We introduced the activities of UNHCR in cooperation with Japan Association for UNHCR, and the support from the United Nations and many countries when the Great East Japan Earthquake Occurred.

UN for peace and prosperity of the peoples; Drugs are the global modern threat; Safety and security of Environment; Biological diversity: conservation, sustainable use and development; Protection, problems and prospects of intellectual property; UNIDO: 45 years of development and cooperation; etc.

Recursos hídricos, recursos naturales, tratados comerciales, paz, educación y cultura, discapacidad, agroindustría.

our university ınternet website has the link to your documents ;http://kutuphane.istanbul.edu.tr/?p=5623 The users use this link, we do not see the statistics...

UN Day

UN documentation and overview and issues on National Assembly and Depository libraries

Millenium Develoment Goals, sustainable development, peacekeeping, refugees, human rights,drugs and crimes,human settlements, different International days (for example, Nelson Mandela International Day) and many other themes.

Human rights

UN theme that was selected for the outreach activities is yearbook.

General exhibitions to sensitize patrons to what exists

"The United Nations: Solutions for a Prosperous World"

UN System of Organizations - Information Resources; UN Databases

Nothing.

Initiation à la recherche documentaire

Journée Socio-Éducative De La Direction Générale Des Archives Nationales De La Bibliothèque Nationale et De La Documentation Gabonaise

Derechos del niño -- Educación -- Migraciones -- Trabajo --

LOS TEMAS QUE TRATA LOS ORGANOS PRINCIPALES Y LOS OBJETIVOS DEL DESARROLLO DEL MILENIO MUJERES Y HABITAD, DERECHOS HUMANOS, MEDIO AMBIENTE, DESARME ,NIÑOS,TRABAJO INFANTIL,ETC,POBREZA,

health, development, water resources, food and agriculture, maritime, violence against women, democracy, peace, small business, enterprenurship, education, culture, women, technology, intellectual property, copyright, freedom of expression, environment

Recent Publications arrivals in our library

Climate change, Caribbean statistics, Human Rights in the Caribbean

Education, Natural Sciences, Social and Human Sciences, Culture, Communication and Information

According to theme of international year or international day

International days of UN are presented with power point presentation, also the presentation of new books, brochures, posters and with invitation of famous local guests.

Model United Nations

- Social Policy and Development - Civil Society and Social Movements - Gender and Development

Modelos de Naciones Unidas; Derechos Humanos; Día Internacional de la Mujer; Medio Ambiente: Agua, Bosques; Refugiados; Infancia; Población; Paz y Seguridad; Trabajo; Información y Telecomunicaciones.

Propaganda Bulletin on United Nations Day

Peace, Human rights, Bioethics, Cultural diversity

Human Rights

Current international topics

EDUCAÇÃO, SAÚDE, POBREZA

Projects of UN Representative in Kazakhstan, Millennium Development Goals in Kazakhstan
Uso y manejo de los Recursos de información de las Naciones Unidas
appropriate technology, Social Innovation

VII. Please share with us any additional comments or ideas that would help us to improve the Depository Library programme.

I'm new to the position-- training would be particularly helpful.
- Speed up effort to scan retrospective UN documents and and also scan backfile of UN publications. -Create one source for digital content (NOT one for documents and a separate one for publications) - Provide specialized training for UN treaty finding tools and databases. - Tell us more about geospatial data that might be available from the UN (data in GIS or shapefile formats). Thanks for your good work and good communication!
We often miss certain issues of periodicals and serials that we are supposed to receive regularly. The claims process for these is very confusing.
We appreciate any promotion of the UN Depository Libraries at the national and international level. Model UN and other programs need to continue to support use of the UN Depository Libraries, including distribution of printed promotional materials.
Training would be wonderful, as well as ideas for getting users to come to the library to use the collection.
1. It would be great if the MARC records in UNBISNET, especially those with links to online documents in ODS, could be made available to libraries for batch download into our library catalogs. This would have an impact of the visibility and find-ability of individual UN records and publications. 2. Consider working with the LOCKSS program to create a method for digitally preserving the contents of ODS, and other publications on the UN websites. 3. Prominently display the use rights/copyright of UN materials so that it is easy for Librarians and Users to understand/access it. 4. For the upcoming eCollection, it would be great if you asked the Depository Libraries to beta test it. 5. Thank you for continuing the digitization of UN Official Records and for the updates you send out. These are very helpful.
The mass publications are not followed still indeed, numbers are missing. A few collections are not complete. And we also receive numbers double, in the same language, it's not necessary.
More training for Staff; Visiting Pondicherry University and giving wide Publicity and conducting workshops by UN Librarians.
Le mouvement vers l'éléctronique est une très bonne initiative, mais j'aimerais que l'ONU garantie la pérénité des documents en ligne (liens stables, utilisation des fichiers PDF/A pour mieux garantir l'accès à l'avenir, etc., comme d'autres organisations internationales, tel que l'Union européene).
We appreciate very much the work the Dag Hammarskjold Library does to make the complex documentation of the UN accessible to the academic community and public and assist depository librarians in helping them.
Please put in digital form also all new books and journals
More online training material that can be used for student groups would be helpful
1.Could you please arrange contact persons for UN Headquarter and Offices at Geneva, Vienna and Nairobi seperately? It may be useful for improving the distribution of publications. 2.Is it possible to change the way of claims of publications? It's better to use electronic method to provide our claims.
Metadata should be available to integrated search systems like SUMMON, PRIME etc. OpenURL complient e-rss. would be found and used
Ya que la mayoria de documentos oficiales esta disponible on line. Lo que encuentro a faltar es el envio de publicaciones de referencia y divulgativa.
Mayor conocimiento del organigrama y la organización documental de Naciones Unidas.
The online resources are not intuitive to use and our clients require assistance. A more straightforward interface would be welcome
Se requiere capacitación en el uso de los recursos de información de las Naciones Unidas para su mejor aprovechamiento.
Principalmente Capacitacion para manejar documentacion de las Naciones Unidas
As the UN Depository, I would like to take lead in our institution in establishing digital library on UN information Resources and its tools to enhance disseminating information regarding the UN Programms. Thus hands-on training is required to improve skills set and knowledge of the librarians or information professional. Follow by sending the Course materials (Power point files).
Support for: 1.Equipment: 2 Dedicated Desktop/s WorkStation/s with Accessories for Internet Searching; -1 Medium Printer with accessories and supplies/consumables for initial start ups; -1 medium Photocopier (with accessories and supplies/consumables

for initial start ups) 3.Training as proposed in 31/32 above.

Existe-t-il un outil pour valider la réception des documents que nous recevons pour s'assurer que nous les avons tous? Est-ce que les guides de recherche des diverses bibliothèques pourraient être mis en commun afin de s'échanger le travail? Ou faire un wiki sur la recherche.

Nous aimerions qu'il soit beaucoup plus facile de déterminer le contenu payant du contenu gratuit. Occasionally les usagers tombent sur des pages du site de l'ONU où ils peuvent acheter la documentation papier alors qu'elle est disponible gratuitement en ligne ailleurs

A monthly list of what we should be receiving in print.Not so much the documents as the sales publications and other major documents. It is very difficult to know if we are receiving all we should be. Again can I just say how amazing your service is at Geneva. Over the years you have helped so of our library users access documents quickly and efficiently. It is really good to know that the service is available not only to locate documents but give advice as well.

There is need to conduct training for the Depository Librarians to be able to promote the online collections. -Publicity materials need to be availed to market the collections

Please, take into account when reviewing the results of this questionnaire, that I've been working as a UN Depository librarian only for a few months and that I am, therefore, still not familiar with some UN information resources. The only remarkable thing that I've realised in this months is that there are some gaps in various collections of UN publications and that we don't receive them reguarly and, in some cases, we receive them twice.

The programme adequately meets our needs.

Con la implantación de acceso en linea a todos los documentos de las Naciones Unidas, es necesario que se tenga a disposición herramientas interactivas de capacitación en el sitio de Naciones Unidas, para optimizar el servicio prestado.

Online access is a major improvement; retroconversion of all documents to online access; provision of linked marc records for uploading into our catalogue to improve discoverability (similar to OECDiLibrary)and regular email prompts of what is new, which can be used to alert library users and other staff.

I think that as in the depository library there are problems for storage of the material , the best solution is the whole material only on-line.

1. Regular checklists of print publications we are entitled to receive -
2. Technical platform for exchange of information and experiences among depository libraries (mailing list, WIKI, not Facebook or the like)

Sería conveniente para nosotros que las comunicaciones recibidas sean en idioma español, para evitar errores de interpretación.

- Improve communications; maintain contact with person directly responsible for UN collection rather than just Library Director (so perhaps have more than 1 contact person)
- More coordination between direct e-mail contact and "What's New" web page.
- Clarify what print items will continue to be sent to depository libraries.

Sería importante revaluar el material que está llegando en papel. Muchos temas que llegan están lejos de las problemáticas latinoamericanas que son las más consultadas por los usuarios. Además, se prefiere material en español.

Me parece excelente la nueva propuesta de reemplazar la edición en papel de la documentación al soporte digital.Hoy ha cambiado la forma de solicitar y buscar información, y frente a esto las bibliotecas debemos adecuarnos a estas nuevas modalidades. El portal de la ONU, esta siendo cada vez más útil para localizar documentación, y seria excelente no estar limitado, como biblioteca depositaria parcial, a poder conusltar todo lo que alli está.

Necesitaríamos más información sobre las distintas bases de datos y publicaciones que recibimos de las Naciones Unidas.

Documentation in french. Map recent works

I NEED SERIOUS TRAINING

Regular online workshops for Depository Library staff. Special training for newly appointed Depository Library staff.

MORE TRAINING FOR DEPOSITORY LIBRARIAN. FAMILARITY TOURS.

Nous avons besoin d'une formation solide pour bien aider nos usagers

Marketing material: Formal brochure or banner for United Nations.

Would love to be able to do some more outreach if there is more information on what programs or activties may be happening that we can plan for. Promotional material that we can use or adapt would be helpful. At the very least give us the graphics to indicate we are an UN depository library, similar to other depository programs.

We would be interested in MARC records for electronic documents, and would be willing to pay for this service.   While we are fine with the decision to discontinue print shipments in most cases, we hope that the cost of publications and online tools going forward will not be prohibitive.

More contact with depository libraries, workshops, help in technical equipment

Clients are still interested in printing material.So we cannot only depend on websites or electronic materials.

Est-il possible d'avoir une synthèse des réponses données par les bibliothèques dépositaires ? nous n'avons pas de retour suite aux questionnaires que nous remplissons. Des actions de formation sur place sont nécessaires, pour répondre par exemple à la question "les index to proceedings sont-ils numérisés ou pas, si oui où les interroger en ligne ? Les explications sont souvent trop générales, n'aident pas dans le cas de recherches pointues.

More training possibilities (see 32.) would be helpful.

The problem we are currently experiencing is that there is no staff member who has been trained regarding the UN collection. This could go a long way in improving usage and retrieval of the resources. A visitation or staff exchange could also help improve capacity to staff members.

Online catalogue of UN pubblications; Free of charge online bookshop for UN depository libraries

Your facebook site is from my point of view not easy to follow - some information you provide on your http://www.un.org/Depts/dhl/deplib/index.html site and on facebook, some only on facebook. Am I correct that I have to check both sites to get all the needed information?

training necessory to use all UN Resources

1. please allow for DL's to move to e-only. We still receive material in print that we do not wish to recieve but we can not stop you from sending it to us.
2. modify your policy on weeding: my library, as part of a University library, has to cut back on shelf space and we can not keep materials in print that are either available electronically or that are not being used and are just sitting on the shelves.
3. your recent offer for an e-books collection we welcome but I do hope our subscription as a DL will cover that as we will not pay additional fees.
4. I do applaud your efforts to digitze documents in ODS: please keep going!

I have not been on training courses for UN documents since a meeting in Copenhagen when the Nordic Information center still existed. I would like to participate in a course again - a lot has happened since that time. But in general we are all impressed over the work you have done for the electronic development of the UN documents.

We would be willing to receive fewer paper copies of items accessible on the web.

What is the term of validity of e-books in archives? - Leave our options open to choose ebooks or printed form.

We prefer electronic publications when there are both print and electronic types. We prefer e-databases such as eOECD and e-World Bank.

I do exhibit during our library week annually organised by Zambia library service. training of trainers would work so that those who train can also train others on the use of online UN documents and publications

Kindly support financially for organising/conducting programmes on UN Days celebrations regularly.

We would prefer to have a profile set up so we can receive selected UN documents relevant to a country/region/topic. We are out of space for storing print materials and processing yet the materials of interest are useful to have print based. Most of our print documents are not used.

Creo que nos hace falta mas intercomunicación entre nosostros. Es decir intercambio de información para de esta forma hacernos mas visibles entre los los alumnos y la sociedad en general. En muchas ocasiones no saben que tienen estos fondos en la propia ciudad/universidad, y de facil acceso.

Pop Quiz on simple question raise through social media - facebook and twitter may help more people to know and aware on the important issue and essential responsibilities of United Nations as well the depository libraries. The pop quiz should come with small prize. The pop quiz also has to be organized by weekly at the beginning then consistently slow down. The pop quiz may play an important role as reminder to peace nation people that kindness and caring always need by unfortunate group.

We still receive the preprints of the issues that will form the collections of supplements of the General Assembly, Economic and Social Council, and the Security Council. We propose that the suggestions and notes in these pre-publications be made only in a digital repository before printing the final document, and then save resources.

You should provide more guidance regarding the compatibility of the online files to all providers and hosts.

If we could have more ECA and UNESCO publications,less from ECE & ESCWA. More posters on demographies, and material on population. An update of ICJ cases, and the UNESCO 'Study Abroad' series.

Could you increase the collaboration/communication between the reference staff at UN libraries and government information librarians in depository libraries?

Training (questions #31 & #32) would be great

The official site is very difficult to navigate and I am unsure how best to offer it for patron use

We look foward to the eCollection and hope that access can be via both IP authentication (for staff and students) and ID/password (for the public)

peut-être serait-il utile de proposer des formations aux utilisateurs avec un matériel quelqonque (électronique ou papier)

We advise to send the concerned material regularly without delay. The provision of the material at appreciate time will to helpful to advance the purpose of the depositary library and accessibility of the material for the users

It would be more beneficial and short, if FAO statistical information added to the Statistical Abstract of the ESCWA Region book, for the ESCWA Countries.

More alerts about the services and resources posted on UN portal

Regular national or regional workshops on United Nations materials.

Despite our extensive paper collection, the online resources are the most likely to be used. Unfortunately we are then less likely to know who is access UN materials and whether they are finding and accessing what they seek. If you have usage data that you can share that would help me understand my local users, it might be possible to build on that interest.

Sending out more information about what is being published electronically and where to find it.

The United Nations Depository Library personnel should be trained and given opportunities to benchmark or attached in some developed Depository Libraries in order to be exposed and understand what is done.

Offering all documents digital

No nos envían material en español, que es nuestro idioma de convenio, por lo que todo lo que llega en inglés no sirve. Nos sentimos discriminados por Naciones Unidas.

To have a proper training as UN Depository Librarian.

To publish the UN documents only digital instead of scanning (affordable file size).

An easy and free accessible e-UN (documents as well as sales number publications !!).

We hope to receive UN publications as fast as possible

we would like to use more electronic than paper resources and publications

Cursos avanzados de búsqueda de información y documentación de Naciones Unidas

Platforms like UN Pulse were very useful before the change (to tumbir or twitter?). I ask for a platform (other than Facebook or the like!) that gives information in advance on a daily basis! That would help depository librarians to cope with the growing amount of online-information, e-publications and online-research tools! Proper support and training on your part is urgently needed if we are to handle all these e-documents and databases effectively! At the same time I ask you to adhere to the content you named for a regular deposit and really send "a small core of the most important parliamentary documents consisting of the Official Records of the General Assembly, Security Council and Economic and Social Council plus print publications and periodicals".

On some of the questions that were asked in this survey the answers could not be just yes or no and on the question about training all three would be helpful but we could only choose one.

Would help if had workshops, training, and information about the UN departments, how and where each one acts in the UN.

Most of the clients that use this collection are COM-FSM students. The only topics they've used this collection to find sources for are Poverty, Population, Economy, AIDS, Fisheries, and Laws.

We hope to have more trainings and more database provided by UN.

Please know that this library is a member of a statewide consortium, which means that we loan our UN documents (in print) throughout the state of Missouri! Because this is the only UN depository in Missouri, many of our UN documents are unique in this statewide system.

To organize training and workshops to gain access of depository contents.

While I understand you have many training materials online, it would be extremely helpful for new UN librarians such as myself if there were face-to-face training sessions on the basics of UN librarianship, including claiming and receiving documents, etc. I feel face-to-face training would be valuable and allow us to network with other professionals. Even events at larger conferences, such as ALA or ACRL would be nice.

Kindly require more printed books and journals as well as access to e-resources. Require more training and exposure on the use of UN database. Else thanks for the support.

Kindly consider also sending us research materials/resources in the Philippine setting if you have because local materials is of great help to the student researchers. Thank you.

More social deveopment and economic development reports should be published

Strengthen communication and professional training

In question number 32 about training "If yes, what kind of training do you prefer?" I had the option of only choosing one answer, but I enjoy all three types of training equally.

- incorporating in training material examples with reference to present day issues, crises etc. explaining the relevant UN information resources connected to these issues. - short leaflets, that could be distributed to clients, summarizing UN information resources relevant for explaining present day or important historical issues, crises etc.

Congratulations for the digitization work. It has been very helpful to see pre-1993 documents already available on the ODS.

Identification de l'ensemble des bibliothèques dépositaires, les aider à obtenir un équipement pour la cration de baes de données et la numérisation des collections afin de pouvoir partager à grande échelle ces rssources comme c'est le cas avec vos collections. Favoriser également la création de portails web et former aux technique de recherche spécialisée dans le web.

Just don't let it die.

We lack training on using the collection, and I think the communication between UN and the depository libraries should be better and more intense.

Training tools and guides are much appreciated.

Hold regional or national workshops regularly

More training about the latest information

We would like to be sent posters and brochures.

Provide with promotional materials for those days that are on the United nations calender to aid in our marketing of these days.

UN publications will be well utilised if in soft copy

Nos gustaría saber de qué manera pueden colaborar con la Biblioteca Nacional en relación a mejorar los servicios y su espacio.

We need Thesaurus for classifying UN documents & collections

Es necesario un mayor acercamiento y coordinación entre NU y la Biblioteca Nacional del Perú a fin de implementar un

Es necesario un mayor acercamiento y coordinación entre NU y la Biblioteca Nacional del Perú a fin de implementar un servicio con los recursos digitales y bases de datos lo que potenciaría el servicio que la BNP presta a los ciudadanos.

We need to promote UN resources to our clients. The Library holds the resources but it does not have any promotional activities to ensure that these resources are utilized by our clients. We need to organize outreach activities to promote the Depository Library Programme.

Clarify subscription costs benefits, other access options, and implications of not subscribing.

We need to paricipate in regional and local training like ECA to update ourselves,to participate on conferences and workshops once or twice a year

I'd like you to enrich a interactive training tools about UN information and documentation on the web.

if it is possible the publications regarding our Country may be provided to concerned Area Languages especially in our national language Urdu to benefit the General Public not familiar to European languages.

At the moment we are completely satisfied with the work of Depository Library programme.

PLEASE CONTINUE SENDING US THE PRINTED COPIES OF YOUR PUBLICATIONS. WE ALWAYS PREFER HARD COPIES OVER THE ONLINE PUBLICATIONS

1.-Las naciones unidas brindan excelentes recursos, sin embargo algunas fuentes solo están en idioma inglés.
2.-Algunos temas requeridos por nuestros usuarios son muy especializados por lo tanto creo que seria conveniente contar con un sistema de cooperación en línea para que entre todos hagamos logremos un buen servicio de referencia.
3.- Es conveniente fortalecer la parte de capacitación para los encargados de las bibliotecas depositarias, en la cual se ofrezca diferentes módulos en línea y que estos sean permanentes.

Women's day, Children with UNESCO, round table on international relations.

Discontinuation of delivery of printyed material effective immediately.

We are only one Depository Collection for our Nations and we serve for the whole nation but we only provide service to our users through 1 PC, If we have more Computer with related accessories such as Printer, Software, Fax Machine etc. then it will be easy to provide online service. In some cases, we are not familiar with UN Online Publications and don't know how to access those documents if you organise some training for our staff. It will be very helpful for us to provide effective service through UN Depository Collection. Most of the UN users are interested to use electronic document for their use. If you kindly provide the electronic list of your publication, It will be easy for us to provide effective service to our users

could you please send us some posters about the advertisements of your library...we may put ıt on the walls of our library...,,,,

One day seminar be organized in the premises of/vicinity of the depositary libraries so that users would updated

first of all,I would appreciate if UN will help us with supply of both online and print source so that we be very active again.Please you should organise training like the one you did 2004.

UN site as well as the sites of International organizations working under its aegis are very good. Almost all the information we need can be easily found there.

We would like to meet with the Representiues of the UN to discuss and offer our problems, thoughts, and views. And this Could Keep ns on Close Distances on Each other

i) Updated materials to be sent early so that they can be relevant and timely;
ii) There is now a preference for online databases and resources which would make materials more accessible and visible. Some materials are more relevant than others e.g. Trade and Development Reports, Human Development Reports and others mentioned at question 29.

Suggesting to the UN Management to conduct a visit to all UN Depository Libraries in the developing countries for the assessment/evaluation and/or round table discussion with the librarians

Certaines bibliothèques, comme les nôtres, ont de serieux problèmes de personnel qualifié, par conséquent, si vous pouvez organiser des séminaires de formation au niveau des régions cela nous permettrait d'améliorer la qualité de nos services en faveur de nos clients qui deviennent de plus en plus exigents !

If training can be provided on online access to UN collection it will help our users to make use of such resources remotely.Thereby expanding the usage and availability of the resources to our users population totaling 50,000.

1. We would like to provide on-line access to UN publications through our library website.
2. Training on dealing with UN publications and websites.
3. Training on conductiong courses and activities dealing on UN issues.

The programme is a commendable one. The only thing is that we need to publicise it extensively since the information is needed heavily. Mostly it is current.

Programme intéressant car offre l'accès à des documents pertinents du BIT, CNUCED et les résolutions des Nations Unies.

It would help us to receive newly published materials for use by our clients. We have gaps in our UN document collection. Our end users believe so much in print publications that they do not think of going to the UN website. However we are happy to receive new content when it is published. We need to be visited so that we can interact and learn a lot more on UN documents.

Je souhaite que l'accent sois mise sur la formation des bibliothécaires dépositaires de l'ONU, notamment sur les technologies de l'information notamment l'internet.

Actually the depository library is very old and most readers keep looking for the latest publications. Can you imagine that all the contents of the library go back to the year 1996 or before that. We also hope that you give staff short courses to enable

them learn the new techniques related to the Library , We would also hope receive new publications from other UN agencies in different areas

We think that your programme is very good and useful for us, so we have no any comments now.

Invitamos a consultar en facebook: Biblioteca ONU MdP. Sería de mucha utilidad establecer una red de contactos y generar trabajos cooperativos, tanto en búsquedas específicas como en la generación de actividades de promoción, el intercambio de experiencias lo veo como muy positivo para el crecimiento de los servicios de información

La Biblioteca depositaria total de Costa Rica DL321 a venido funcionando satisfactoriamente con los sistemas electronico, nos guataria seguir conservando el Estatus de Biblioteca Depositaria total con el fin de seguir brindandole a nuestros usuarios el servicio que se le a dado. Los cambios tecnologicos han servido para dar un mejor servicio y mayor acceso a la informacion en cantidad y calidad y rapides de la informacion.

more trainings for the DL Staff team, visiting other Depository libraries world wide..

The major constraint we have is that of poor awareness of the existence of the materials in the library.

We are interested in e-resources

It would help our users to find the e-books in one catalogue with the print-books; for improving this we would need a data list of all offered online-material for the online-catalog....

We need orientation programs for Librarians so that we can train others in using the UN Collection and databases.

To provide new computer, printers also for clients use Salary review /according international min. standards/ 1 human resource for completing my division

We wish to get more opportunities to communicate with your office in order to improve skils on the Depository Library Programme.

Hay mucha información que recibimos que está también disponible en línea. Preferiríamos que estos documentos ya no se nos envíen. Hace falta más capacitación para uso de sus recursos en línea y que tienen acceso abierto

The Depository Library programme is very good. We will be more appreciated if we can get information about the new resources or some public activities of DHL by email. Also, we hope we can get some little gifts with badges or logo of UN which can be given to our patrons when we organize activities related to the UN issues and/or UN collections.

Our patrons would like to meet representatives of the UN at least twice per year, in order to get acquainted with the UN's activity and achievements at first hand.

More materials concerning UN activity in Central Asia

More contacts between libraries

Workshop for UN Depository Librarians

Material may be sent to us regularly as soon as it is published so as to enable us to meet our reference queries